



NEWS

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FOR IMMEDIATE RELEASE

Disaster Recovery Center to Open in San Mateo

**Homeowners and renters, small-business operators can get questions
answered, learn about assistance programs**

Updated at 3 p.m. Tuesday, Feb. 7, 2023

Changes to Disaster Recovery Center Entrance at San Mateo County Event Center, Potential Closing Date

Redwood City – A Disaster Recovery Center will open in San Mateo on Thursday, Feb. 9, to help residents affected by recent storms learn about available assistance from local, state and federal agencies.

The center will operate daily from Thursday, Feb. 9, through Thursday, Feb. 16, at the San Mateo County Event Center, west parking entrance, 2495 S. Delaware St., San Mateo 94403. ([Google map link](#))

Hours are 9 a.m. to 7 p.m. – including weekends – in [Cypress Hall](#).

Note: The center may remain open for up to an additional week depending on demand for services. [Subscribe to email updates](#) from the County and follow the County on social media to learn of updates.

Representatives from the County, state Office of Emergency Services and Federal Emergency Management Agency will provide a one-stop source for information.

Services will include:

- Employment assistance

- Record replacement
- Veterans assistance
- Access and functional needs assistance
- Information on housing options
- Referrals to agencies that may offer other assistance.
- Information on Small Business Administration programs

Before you go, it may be helpful to review the following:

Disaster Assistance Basics ([English](#)) ([Spanish](#))

Assistance for Families and Individuals ([English](#)) ([Spanish](#))

Programs to Support Disaster Survivors ([English](#)) ([Spanish](#))

What information does FEMA require? ([English](#)) ([Spanish](#))

Assistance for Governments and Nonprofits ([English](#)) ([Spanish](#))

Important: If you sustained damages or losses due to the New Year's storms, you can apply now for FEMA disaster assistance.

Disaster assistance may include grants to help pay for temporary housing and essential home repairs as well as other serious disaster-related needs such as medical and dental expenses, transportation, childcare and moving and storage expenses. **The deadline to apply is March 16, 2023.**

If you have insurance, first file a claim with your insurance provider. FEMA provides assistance to applicants for your uninsured or underinsured disaster-caused expenses and serious needs.

There are several ways that you can apply for FEMA assistance under the Individual Assistance program:

Visit DisasterAssistance.gov

Download the [FEMA mobile app](#)

Call the FEMA Helpline at 800-621-3362. Help is available in many languages. If you use video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Helpline operators speak many languages. Press 2 for Spanish. Press 3 for an interpreter who speaks your language. The helpline is available until 8 p.m. (Pacific Standard Time).

For an accessible video on how to apply, go to
<https://www.youtube.com/watch?v=LU7wzRjByhI>

You can also visit [disaster-relief events](#) being held along the coast next week.

Assistance from FEMA became available when [San Mateo County was added](#) to the “major disaster declaration” for the series of storms that pummeled the state beginning at the end of December 2022.

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