

Domiciliary Service

795 Willow Road
Menlo Park, CA 94025

To apply or for more
information, call:

RRTP

1-800-848-7254

HCHV & GPD

650-493-5000
ext. 25590 (Menlo Park)

HUD-VASH

650-493-5000
ext. 25590 (Menlo Park)

VJO

650-493-5000
ext. 23435 (Menlo Park)

Help for Homeless Veterans
877-4AID-VET
va.gov/homeless | (877) 424-3838

Important Numbers

Main Number 650-493-5000

Telephone Care Program
800-455-0057

Women's Program 650-852-3229

VA Health Care 877-222-8387

VA Benefits 800-827-1000

Billing Inquiries 866-347-2353

Community Care Hotline
877-881-7618

Triwest 855-722-2838



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VA Palo Alto Health Care System

3801 Miranda Ave • Palo Alto, CA 94304-1290
650-493-5000 • www.va.gov/palo-alto-health-care/

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VA Palo Alto Health Care System

DOMICILIARY SERVICE



VA



U.S. Department of Veterans Affairs
Veterans Health Administration
VA Palo Alto Health Care System

Domiciliary Service

Mission Statement

The overall mission of Palo Alto Domiciliary Service is to provide supportive outpatient and/or residential rehabilitation to unhoused and/or substance-dependent Veterans with the goal of returning everyone to optimal independent living. The vision of the Palo Alto Domiciliary Service is to be the premier Domiciliary Service in the nation with respect to quality care, organizational efficiency, research, and education.

Domiciliary Programs

Residential Rehabilitation Treatment Program (RRTP)

The Domiciliary's RRTP program provides a safe, structured, and goal-oriented environment to learn and enhance life management skills to live independently. The 90-day Recovery Track is focused on skills to assist with recovery from substance use. It provides Veterans with cognitive behavioral therapy, problem-solving, and life skills training in a peer support format with fellow Veterans. The program's 180-day Housing Track is for unhoused Veterans and includes the same therapeutic services as the Recovery Track but has a greater emphasis on finding adequate housing and connecting to employment and/or other meaningful opportunities such as volunteering



Homeless Outreach

The Domiciliary's Homeless Outreach Team visits numerous soup kitchens, detox facilities, shelters, homeless encampments, and other sites throughout the Northern California area in search of unhoused Veterans needing assistance. The Team assists Veterans in connecting to services to get their basic needs met and provides information about VA medical benefits and resources. As the home of the only Domiciliary homeless Veteran residential treatment facility in VISN 21, the Outreach Team promotes residential services to unhoused Veterans needing that level of care throughout the VISN.

Veteran Justice Outreach (VJO) and Reentry Services

The Veteran Justice Outreach (VJO) initiative aims to avoid the unnecessary criminalization of mental illness and extended incarceration among Veterans by ensuring that eligible justice-involved Veterans have timely access to VA treatment and services as clinically indicated. VJO services encompass direct outreach to local county jails, training of law enforcement personnel, and liaising with county court systems, including staffing support for numerous local Veterans Treatment Court. Similarly, the VA has developed Health Care for Reentry Veterans (HCRV) to assist with successful transition for Veterans leaving prison. Reentry Specialists go to each correctional facility throughout Northern California several times each year to meet with Veterans before their release.

Housing and Urban Development Veteran Assisted Supportive Housing (HUD-VASH)

The HUD-VASH program is a partnership between the U.S. Department of Housing and Urban Development (HUD) and the U.S. Department of Veterans Affairs (VA). This program provides eligible unhoused Veterans Section 8 subsidized housing provided by the local housing authority and supportive case management provided by the VA. The combined housing and supportive services assist Veterans in establishing and sustaining independent permanent housing within the community of their choice.

Healthcare for Homeless Veterans (HCHV) & Grant and Per Diem (GPD) Programs

The HCHV and GPD programs assist unhoused Veterans in acquiring housing and returning to optimal independent living by conducting outreach and providing referrals and resource connections to housing and employment resources. The HCHV emergency shelter programs provide short-term emergency shelters for up to 60 days with case management services. GPD programs provide community-based transitional housing for up to 24 months with case management services. Veterans need to be unhoused to participate in the GPD and HCHV programs.

