

NEWS

March 16, 2023

For Immediate Release

What You Need to Know: Where to Call if You Need Non-Emergency Assistance; Sandbag Locations; And More

Redwood City – The County of San Mateo is bracing for more late-winter rain as crews continue to clear roads and remove fallen trees from the latest round of storms.

Here is what you need to know:

If you need assistance, don't have power and need a place to stay or other resources, please call 2-1-1. Operated by the [United Way of the Bay Area](#), 2-1-1 can connect you to a specialist for personalized assistance with free, confidential information in multiple languages.

If you need sandbags, the County provides a [list of locations](#) operated both by the County and local cities. Be sure to call or check a city's website to ensure availability and to check hours.

If you come across downed power lines or a gas leak, leave the area immediately and call 9-1-1. Then, call PG&E at 1-800-743-5000. Know what to do if you see [a downed power line](#).

If your power is out, you can check on the status at the [PG&E outage map](#).

If you want to head to a County park, [check the status](#) before you venture out.

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