

EAP & Work-Life Services An Overview for Employees

Life presents us with challenges at work and at home on a daily basis. You do not have to face these challenges alone, even if you're far away.



We Are Here to Help

EAP benefits are available to all employees and their families at NO COST to you. The EAP offers confidential advice, support, and practical solutions to real-life issues. You can access these confidential services by calling the toll-free number and speaking with our care team, or accessing online.

EAP Services for Employees & Families

Confidential Therapy

Up to 8 free, short-term counseling sessions per incident, per year, for relationship and family issues, stress, anxiety, and other common challenges. Sessions are available face-to-face, video or telephonic.

24-hour Crisis Help

Toll-free access for you or a family member experiencing a crisis.

Online Peer Support Groups

8 free sessions of online support groups per 12 months for addiction recovery, anxiety, depression, frontline workers, grief and loss, parenting, and more.

Your EAP provides a range of work-life services to help you manage a variety of challenges

Financial Help

30-days of access with a personal money coach who will work with the member toward financial wellness by identifying financial goals, assessing current financial situation, and providing a suggested detailed action plan.

Legal Services

One 30-minute legal consultation per each separate legal matter at no cost, 25% reduction from the normal hourly rate if member retains attorney or mediator.

Child & Parenting Services

Get information and support on parenting, school issues, adoption, daycare, and other important issues for parents.

Adult & Eldercare Services

Get assistance in finding quality information and services including transportation, meals, activities, daytime care, housing, and more.

Personal Advantage

Unlimited access to articles, resources, videos, and assessments. Topics include health, finance, legal issues, personal growth, stress, family life, and more. Visit claremonteap.com and select the Personal Advantage tab to get started.

Company Name: County of San Mateo