



CVSO UPDATE

January 2024

2022 TO 2023 YEAR END COMPARISON

Measure	2022	2023	Difference
Veteran Interactions	2418	2888	+470
Total Retroactive received	\$3,047,352.36	\$4,474,933.79	+\$1,427,581.40
Total Monthly Assistance	\$384,827.48	\$528,786.43	+143,958.95
Claims Submitted	953	1182	+229
College Fee Waivers Granted	122	125	+3
College Fee's Waived	\$953,430.00	\$976,875.00	+\$23,445.00

2023 - 124 Customer Satisfaction Surveys – 98%
Satisfaction rate



UPDATE
ON VSO
ACTIVITIES

- College Fee Waiver Program 2024 Update – income level now in line with CA FPL (\$15,225. v. \$20,913.)
- Public Service Career Fair – March 1, 2024
- 2024 San Mateo County Veterans Stand Down (date TBD)

CALIFORNIA VETERANS HOMES

2024

WHAT CALVET HOMES PROVIDE

- The Veterans Homes of California offer affordable long-term care to aged and disabled veterans as well as their eligible spouses and domestic partners. With eight facilities across the state, the Veterans Homes offer services ranging from independent living programs with minimal support to 24/7 skilled nursing care for veterans with significant clinical needs, including memory care.





LOCATIONS AND SERVICES

- Barstow – Skilled Nursing
- Chula Vista – Assisted Living (AL), Independent Living (IL), Skilled Nursing
- Fresno – IL, Memory Care, Skilled Nursing
- Lancaster - AL
- Redding – AL, Memory Care, Skilled Nursing
- Ventura – AL
- West Los Angeles – AL, Memory Care, Skilled Nursing
- Yountville – AL, IL, Memory Care, Skilled Nursing

ELIGIBILITY

55 years or older,
homeless, or disabled.

A veteran, having served on
active duty.

A California resident.

Discharged or released
from active duty under
conditions other than
dishonorable.

Covered under a medical
insurance policy (VA
Healthcare included)

Spouse must reside with
veterans or domestic
partner for 1 year or
longer in addition to
meeting age, homeless, or
disabled



PRIORITY ADMISSION

Priority admission is given to:

- Medal of Honor recipients.
- Former POWs.
- Veterans experiencing homelessness.
- Veterans with 70% or more service-connected disability ratings.

HOW TO APPLY

The Veterans Home Admission Application contains three sections:

- Section A: General Information.
- Section B: Authorization for Release of Information.
- Section C: Physician's Medical Certificate.

Followed by:

- Admission Counseling
- A pre-admission clinical evaluation (known as a pre-admission assessment) to identify your level of care