

**Veterans Commission  
Meeting Minutes**

**Monday March 11, 2024**

**Present:** Donna Villiancourt; Hank Scherf; Caroline Schockler; Fred Baer; Keith Darby; Mary Carvalho; Brandon Jones  
**Staff:** Ed Kircyzun, Marci Dragun; Samay Chhun; Warren Slocum; John Nibbelin  
**Public Comments By:** None

Topic	Discussion	Actions/Next Steps
<b>Meeting called to order &amp; Pledge of Allegiance Recited</b>	<ul style="list-style-type: none"><li>- Meeting called to order at 6:35 pm</li><li>- Pledge of allegiance</li><li>- Roll call taken – 7 present/ 6 absent</li></ul>	No Additional actions or steps
<b>Approval of minutes &amp; adoption of agenda</b>	<ul style="list-style-type: none"><li>- Minutes from January 8, 2024, Commission meeting were adopted</li><li>- Minutes Approved 7 Y/0 N</li><li>- Agenda Approved 7 Y/0 N</li></ul>	No Additional actions or steps
<b>Public Comments</b>	Veterans Chair Commissioner for Santa Clara County wanted to extend a warm welcome for an invitation and collaboration with San Mateo County Commission. Thank you, Brandon Jones for coordinating	No Additional actions or steps

**Veterans Commission  
Meeting Minutes**

<b>Veterans Commission Business</b>	<p><b>Ed Kiryczun, VSO Operation Update</b></p> <div style="border: 1px solid black; padding: 10px; text-align: center; margin: 10px 0;"> <h2 style="margin: 0;">2023 TO 2024 YEAR END COMPARISON</h2> </div> <table border="1" style="width: 100%; border-collapse: collapse; margin: 10px 0;"> <thead> <tr style="background-color: #f2f2f2;"> <th style="text-align: center;">Measure</th> <th style="text-align: center;">Feb 2023</th> <th style="text-align: center;">Feb 2024</th> <th style="text-align: center;">Difference</th> </tr> </thead> <tbody> <tr> <td><b>Veteran Interactions</b></td> <td style="text-align: center;"><b>497</b></td> <td style="text-align: center;"><b>432</b></td> <td style="text-align: center;"><b>-65</b></td> </tr> <tr> <td><b>Total Retroactive received</b></td> <td style="text-align: center;"><b>\$500,268.58</b></td> <td style="text-align: center;"><b>\$728,751.55</b></td> <td style="text-align: center;"><b>+\$228,482.97</b></td> </tr> <tr> <td><b>Total Monthly Assistance</b></td> <td style="text-align: center;"><b>\$69,608.34</b></td> <td style="text-align: center;"><b>\$105,103.52</b></td> <td style="text-align: center;"><b>+\$35,495.18</b></td> </tr> <tr> <td><b>Claims Submitted</b></td> <td style="text-align: center;"><b>153</b></td> <td style="text-align: center;"><b>194</b></td> <td style="text-align: center;"><b>+40</b></td> </tr> <tr> <td><b>College Fee Waivers Granted</b></td> <td style="text-align: center;"><b>2</b></td> <td style="text-align: center;"><b>2</b></td> <td style="text-align: center;"><b>0</b></td> </tr> <tr> <td><b>College Fee's Waived</b></td> <td style="text-align: center;"><b>\$15,630.00</b></td> <td style="text-align: center;"><b>\$15,630.00</b></td> <td style="text-align: center;"><b>0</b></td> </tr> </tbody> </table> <div style="background-color: #f2f2f2; padding: 5px; margin: 10px 0;"> <p style="text-align: center;"><b>133 Customer Satisfaction Surveys – 98% Satisfaction rate</b></p> <ul style="list-style-type: none"> <li>- Current Events to look forward to June 7<sup>th</sup> Stand-down at the Elks Lodge w/court participation</li> <li>- Pact Act expansion with new presumptive added to list including urethral illness</li> <li>- Expansion of healthcare eligibility to millions of Veterans after 9/11</li> </ul> </div>	Measure	Feb 2023	Feb 2024	Difference	<b>Veteran Interactions</b>	<b>497</b>	<b>432</b>	<b>-65</b>	<b>Total Retroactive received</b>	<b>\$500,268.58</b>	<b>\$728,751.55</b>	<b>+\$228,482.97</b>	<b>Total Monthly Assistance</b>	<b>\$69,608.34</b>	<b>\$105,103.52</b>	<b>+\$35,495.18</b>	<b>Claims Submitted</b>	<b>153</b>	<b>194</b>	<b>+40</b>	<b>College Fee Waivers Granted</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>College Fee's Waived</b>	<b>\$15,630.00</b>	<b>\$15,630.00</b>	<b>0</b>	<p>No Additional actions or steps</p>
Measure	Feb 2023	Feb 2024	Difference																											
<b>Veteran Interactions</b>	<b>497</b>	<b>432</b>	<b>-65</b>																											
<b>Total Retroactive received</b>	<b>\$500,268.58</b>	<b>\$728,751.55</b>	<b>+\$228,482.97</b>																											
<b>Total Monthly Assistance</b>	<b>\$69,608.34</b>	<b>\$105,103.52</b>	<b>+\$35,495.18</b>																											
<b>Claims Submitted</b>	<b>153</b>	<b>194</b>	<b>+40</b>																											
<b>College Fee Waivers Granted</b>	<b>2</b>	<b>2</b>	<b>0</b>																											
<b>College Fee's Waived</b>	<b>\$15,630.00</b>	<b>\$15,630.00</b>	<b>0</b>																											

**Veterans Commission  
Meeting Minutes**

Topic	Discussion	Actions/Next Steps
<b>Veterans Commission Business (Continued)</b>	<p><b>Colma Veteran Village Bus Stop/Routes Updates</b></p> <p><b>Warren Slocum</b></p> <ul style="list-style-type: none"> <li>- 11+ years in trying to get bus stop from at Colma Village</li> <li>- Veterans at the village having a hard time getting to the nearest bus stops</li> <li>- Board of Supervisors meeting with Sam Trans to ask for bus stop to go to the village</li> <li>- Immediate “NO” but presented other ideas and options</li> <li>- Vet has trouble crossing with 4 miles in between lanes with speeding cars</li> <li>- Shuttle services from south city and colma to where Veterans need to go</li> <li>- Help from Supervisor Canopa who represents the northern area of the County</li> <li>- Sam Trans and Mayor of SF along with City staff to kick off ideas for shuttle services</li> <li>- Agree to work on Shuttle. Conducting survey from Veterans and see where they need to go and shops</li> <li>- Another meeting in the works to hopefully have shuttle service by summer</li> </ul>	<p>No Additional actions or steps</p>
<b>Veterans Commission Business (Continued)</b>	<p><b>Service Provider Luncheon Updates</b></p> <p><b>Donna Villiancourt</b></p> <ul style="list-style-type: none"> <li>- First Annual Service Provider Luncheon. Bringing different providers together who serves Veterans and their families</li> <li>- Providers for homelessness, shelters, healthcare, food insecurity, etc</li> <li>- Different organizations will be seated in different tables to offer and talk about the services they provide</li> <li>- A chance to network and offer business cards</li> <li>- So far 70+ sign ups. Hoping to get 150 service providers</li> <li>- Luncheon starts from 11 am until 2 pm</li> </ul>	<p>No Additional actions or steps</p>

**Veterans Commission  
Meeting Minutes**

<b>Topic</b>	<b>Discussion</b>	<b>Action/Next Steps</b>
<b>Veterans Commission Business (Continued)</b>	<b>Legislative Updates</b> <b>Keith Darby</b> <ul style="list-style-type: none"><li>- Prop One- There are currently 800+ bills on legislation table</li><li>- Shifting through which will is going to the Veterans side</li><li>- A lot of housing, vehicle registrations, etc</li></ul>	No Additional actions or steps
<b>Adjournment</b>	Meeting adjourn at 7:40pm	No Additional actions or steps