



# **Child Care Coordinating Council of San Mateo County**



**Immigrant Forum** 

# Agenda



- Intro to R&R's- What is a Resource and Referral agency?
- Referrals
- Financial Assistance Process
- San Mateo County Resources
- Closing



### Introduction

- As the Resource & Referral (R&R) agency in San Mateo County, 4C's is here to support parents, providers, and our local community in finding, planning for, paying for, and accessing affordable, quality childcare.
- Help all families, through all income-levels and immigration status navigate options of available childcare choices, based upon their identified needs.
- Referrals to Licensed facilities for children ages 0-13 years old.
- Use language interpretation services to serve clients in their native language.
- Our database includes approximately 1,000 childcare providers in San Mateo County. The database includes licensed providers as well as some programs that are exempt from licensing.



### **Standard Referral**

- The Resource and Referral (R&R) Coordinator
  helps all families, through all income-levels
  navigate available child care options, based upon
  their identified needs.
- Referrals to Licensed and legally License-Exempt facilities for children ages 0-13 years old.
- Parent Choice: It is ultimately the parent's decision which provider they choose to utilize.
- A referral--whether it is a Standard referral or an **Enhanced** referral--is NOT a recommendation.

#### Online Search:



Parents can conduct an independent search through our database, (MCCP) <a href="https://www.MyChildCarePlan.org">www.MyChildCarePlan.org</a>

#### **R&R Phone Line:**

Monday to Friday from 9:00 AM- 4:00 PM

(650) 517-1460 English | (650) 517-1461 Español

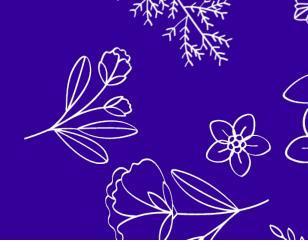
#### **Resource and Referral Coordinator**

Phone: (650) 517-1426

Email: 4csresourceandreferral@sanmateo4cs.org







#### **Enhanced Referrals**

#### 1. Intake Interview

- Identify the needs of the child
- Identify parents' desired criteria

#### 2. Provider Screening

 Search and screen for providers that match the family's needs

#### 3. Enhanced Referral

 Parents are provided with child care provider options identified from the screening

#### 4. Parent Choice

 It is ultimately the parent's decision which provider they choose to utilize

#### **Inclusion Services**

- Enhanced child care referrals for families with children with special needs
- Technical assistance to promote inclusion in child care through observation and coaching
- Professional development for child care providers around special needs topics and trauma-informed care
- Parent education through parent workshops or individual coaching.
- For more information, contact:
  - Inclusion Specialist Jennifer Haro.
  - Phone: 650-517-1444
  - Email: jharo@sanmateo4cs.org

<sup>\*</sup>Eligibility: to receive Inclusion services the family must live in San Mateo County.

# Financial Assistance/ ACCESS Application

- Provides child care subsidies to low-income families to help them pay for child care services.
- Serves children from 0 to 13 years of age (or up to 22 years old if they have a disability and are unable to care for themselves).
- Must reside or work in San Mateo County to receive services.
- Supports parent choice in who is selected to be the child's provider.





### Financial Assistance/ACCESS Application

#### **Application**

You may apply for our subsidy program by completing an ACCESS application. You can apply **online** or by contacting 4Cs' office.

Once you apply, you will receive a confirmation letter/post card from 4C's with notification of "rank" on the Eligibility list.

#### **Notification**

Families will be notified if/when a subsidy slot becomes available for them based on their "rank."

After receiving notice from 4Cs, a Family Enrollment Specialist will work with the family to complete the certification and enrollment process.

#### **Certification**

Families must attend a certification meeting, provide documentation verifying residence, income, and need for child care, and select an eligible provider.

### **Check Enrollment Status**

To check on your application:

Please contact, our Enrollment Specialist, at

650-517-1441 or email accesslist@sanmateo 4cs.org





# Parent Education Workshops

- Choosing Child Care
- Parent Cafes
- Special Needs and Inclusion
- Trauma Informed Care
- WIC Nutrition





# 4Cs Services

- Family Support
  - Child Care counseling & education
  - Free child care referrals
  - Child Care subsidies
- Professional Development of Child Care professionals
  - Quality Improvement
  - Inclusion support
- Community Resources & Partnerships









### San Mateo County Resources



















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## Thank you

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