## Independent Civilian Advisory Commission on the Sheriff's Office

## - Regular Meeting -October 16, 2024



**COUNTY OF SAN MATEO BOARDS AND COMMISSIONS** INDEPENDENT CIVILIAN ADVISORY COMMISSION

## **Item 1: Roll Call**

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## Item 2: General Public Comment

**General Public Comment** – This item is reserved for persons wishing to address the Independent Civilian Advisory Commission on a topic within the jurisdiction of the Commission but that is not on the agenda. Public comments on matters on the agenda shall be heard at the time the matter is called.

The Commission may not discuss or take action on items not on the agenda.



# Item 3: Motion to Approve Agenda

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### Item 4: Motion to Approve Minutes from Previous Meetings

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## August 21, 2024, September 4, 2024, September 18, 2024

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# **Item 5: Presentation**

### **On-Boarding Foundational Information**

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## **Out of Custody Program and Services**



COUNTY OF SAN MATEO BOARDS AND COMMISSIONS INDEPENDENT CIVILIAN ADVISORY COMMISSION

## **Patrol Operations**



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**COUNTY**OF SAN MATEO **BOARDS AND COMMISSIONS** INDEPENDENT CIVILIAN ADVISORY COMMISSION

## PATROL OPERATIONS Building Trust and Ensuring Safety

### SAN MATEO COUNTY SHERIFF'S OFFICE

SHERIFF SHERIFF SHERIFF SOL

> Presented by Matthew Fox Acting Assistant Sheriff

# **OUR MISSION**

• As stewards of our community, we envision a world where all humanity is valued and respected. We recognize our role as leaders in this effort and commit to seeking creative and effective ways to work with and listen to the needs of our residents, businesses, and stakeholders. We do this with the passion to preserve safety for all who live, visit, or work in San Mateo County.

- Sheriff Christina Corpus.

**People First – Service Above Self** 

Sheriff Christina Corpus is proud to be San Mateo County's 26th Sheriff and the first female Sheriff since the founding of the Sheriff's Office in 1856.

## SAN MATEO COUNTY SHERIFF'S OFFICE

The San Mateo County Sheriff's Office is dedicated to protecting lives and property and is committed to providing the highest level of professional law enforcement and correctional services. We pledge to promote public trust through fair and impartial policing and will treat all persons with dignity, compassion and respect.

Sheriff Corpus' philosophy of **Beyond the Call** speaks directly to our commitment to doing more for our communities than just responding to routine calls for service. Through this philosophy, Sheriff Corpus encourages our deputies to see every interaction and call for service as an opportunity to understand and work to address the root of the underlying issue at hand. Whether it's taking time to go the extra mile, or connecting residents with organizations who can assist, we aim to build trust with our communities by going above and beyond.



### **SAN MATEO COUNTY** SHERIFF'S OFFICE

### **EXECUTIVE TEAM**



Christina Corpus SHERIFF



People First – Service Above Self







ACTING ASSIST. SHERIFF





### PATROL BUREAUS





### HEADQUARTERS PATROL BUREAU





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### COASTSIDE PATROL BUREAU

### SAN CARLOS POLICE BUREAU



TRANSIT PATROL BUREAU

## **HEADQUARTERS PATROL BUREAU CAPTAIN FRANK DAL PORTO**

### SERVICEAREA

The Headquarters Patrol Bureau is committed to improving the quality of life in North Fair Oaks, the Towns of Portola Valley, and the Town of Woodside by delivering professional law enforcement services. With a focus on prevention, education, and community policing, we prioritize community service.

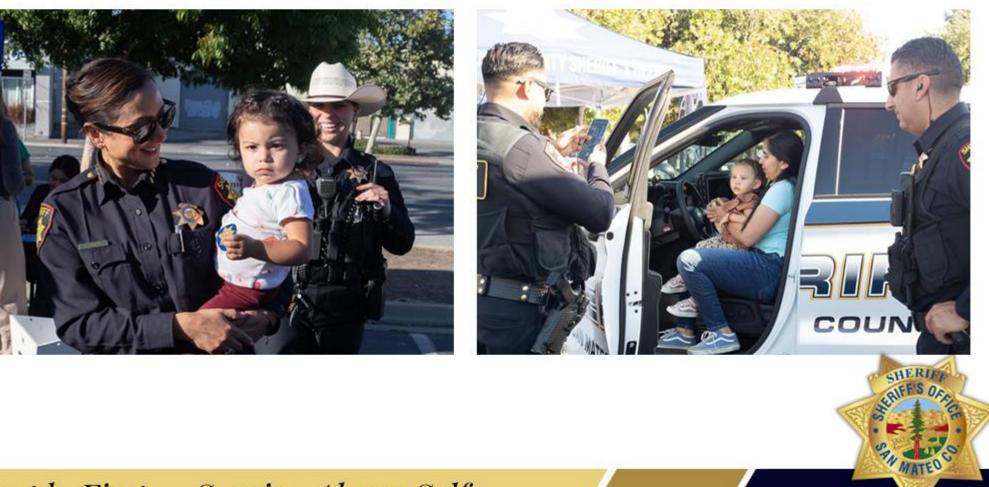


SERGEANTS ASSIGNED

We extend our services to the following areas:

North Fair Oaks Emerald Lake Hills

Sequoias Track West Menlo Park Belmont Town of Portola Valley (Contract City) Town of Woodside (Contract City)



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### DEPUTIES ASSIGNED

MOTORS

## **SAN CARLOS POLICE BUREAU CAPTAIN MARK MYERS**

### SERVICEAREA

The San Mateo County Sheriff's Office takes pride in providing law enforcement services to the City of San Carlos, which is recognized as one of the safest cities. The Sheriff's Office is committed to its role in ensuring the safety and security of our communities.





12 DEPUTIES ASSIGNED

MOTORS







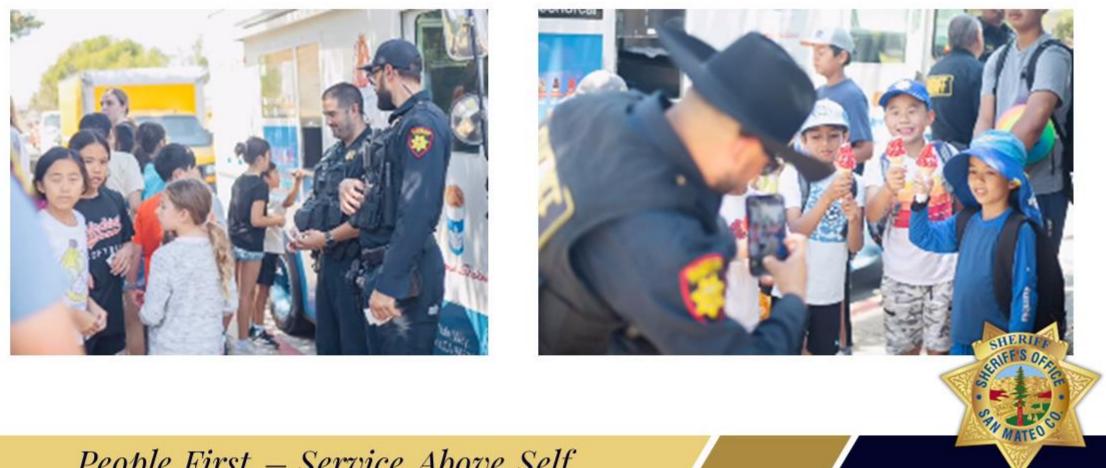
## **MILLBRAE POLICE BUREAU CAPTAIN EAMON ALLEN**

### SERVICEAREA

The San Mateo County Sheriff's Office takes pride in providing law enforcement services to the City of Millbrae and the San Mateo Highlands.













## **COASTSIDE PATROL BUREAU CAPTAIN RICHARD CHEECHOV**



### SERVICEAREA

The Coastside Patrol Bureau offers law enforcement services to the unincorporated regions along the coast, including Half Moon Bay. Given the extensive area it covers, the Bureau operates two substations that deliver a range of services to the community.











## **TRANSIT POLICE BUREAU** LIEUTENANT BEN HAND

### SERVICEAREA

The San Mateo County Sheriff's Office Transit Police Bureau offers law enforcement for SamTrans and Caltrain across San Francisco. San Mateo, and Santa Clara counties. They investigate crimes, collisions, and accidents involving transit services and provide additional security for special events and projects.







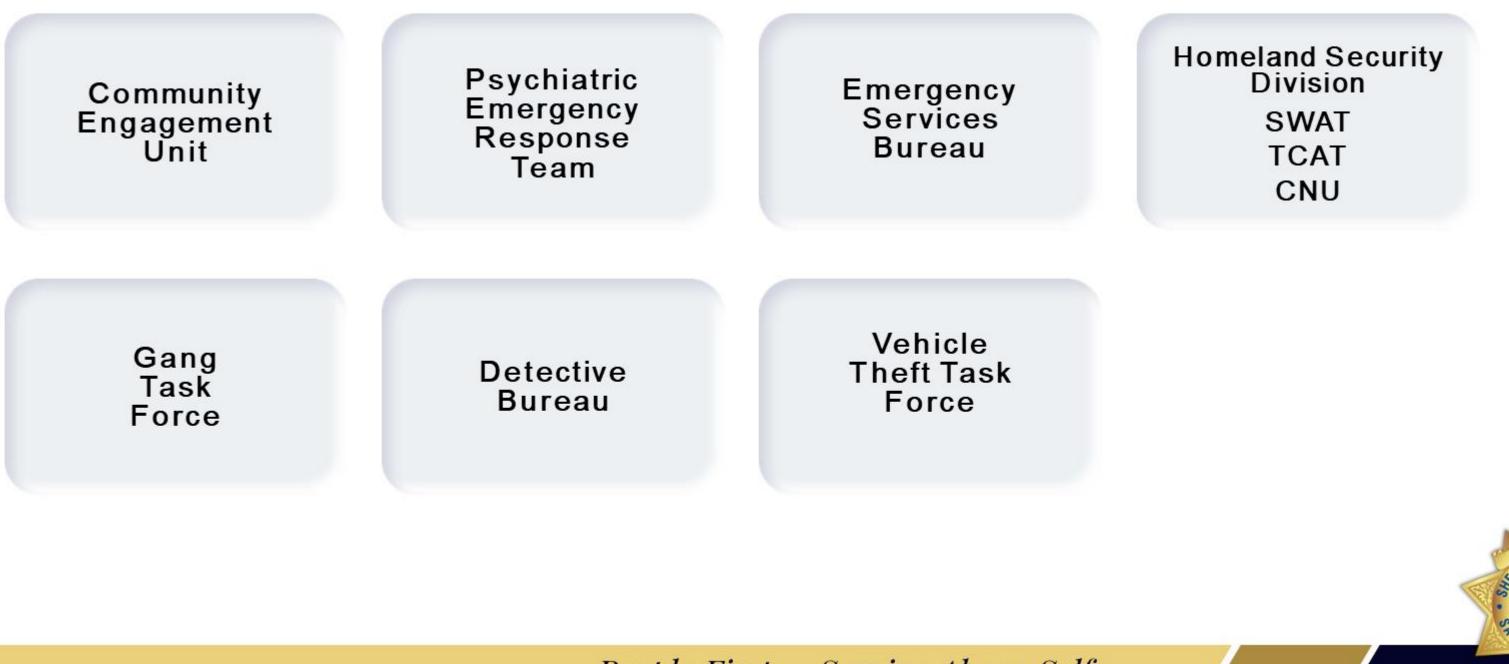






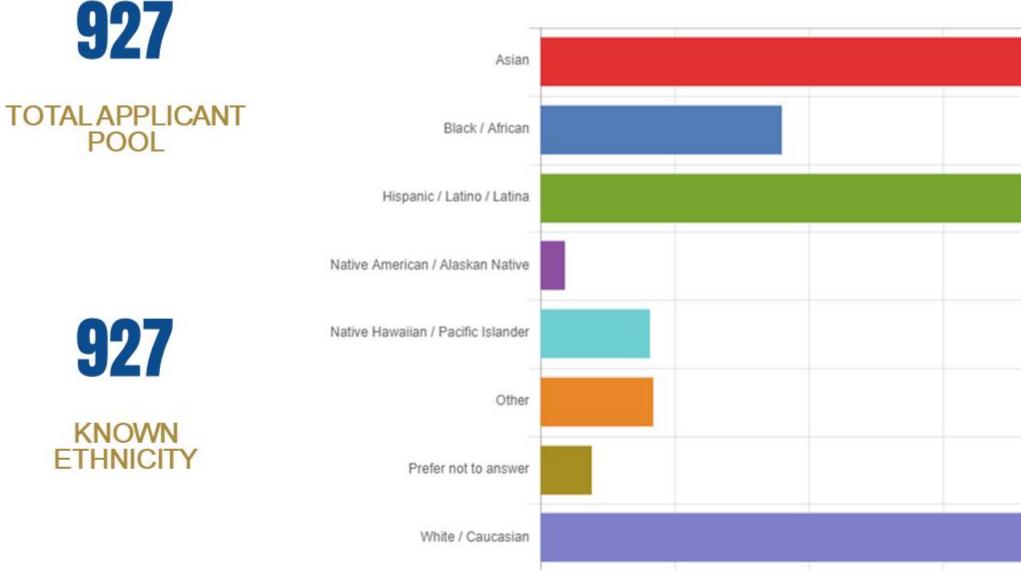
## SUPLEMENTAL POLICE SERVICES

The San Mateo County Sheriff's Office operates several bureaus that provide a wide range of services to the community, complementing its patrol services. These services are also available to contract cities. Below are a few examples:



## RECRUITMENT **APPLICANTS BY ETHNICITY**

<u>NOTE:</u> Percentages reflect the number of applicants in comparison to those who reported their ethnicity (not the total applicant pool.)



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# **CRIME STATISTICS**

## 2023 - 2024

The San Mateo County Sheriff's Office is proud to report that crime has dropped across several key categories throughout its jurisdiction - from homicides to assaults to burglaries - reaffirming the agency's commitment to safety and security.

Between January 1, 2024 and August 31, 2024, the agency's year-to-date crime statistics illustrate significant improvements in public safety when comparing data from the same time period in 2023.

JANUARY 1- AUGUST 31 CRIME INCIDENT DATA				
TYPE 2023 2024 CHANGE				
Murder	8	0	-100%	
Rape	23	17	-26%	
Aggravated Assault	121	72	-40%	
Simple Assault	440	339	-23%	
Burglary/ Breaking & Entering	196	151	-23%	
Larceny/ Theft Offenses	888	783	-12%	
Stolen Property Offenses	97	60	-38%	

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SAN MATEO COUNTY SHERIFF'S OFFICE









# Northern California Regional Intelligence Center (NCRIC)



COUNTY OF SAN MATEO BOARDS AND COMMISSIONS NDEPENDENT CIVILIAN ADVISORY COMMISSION

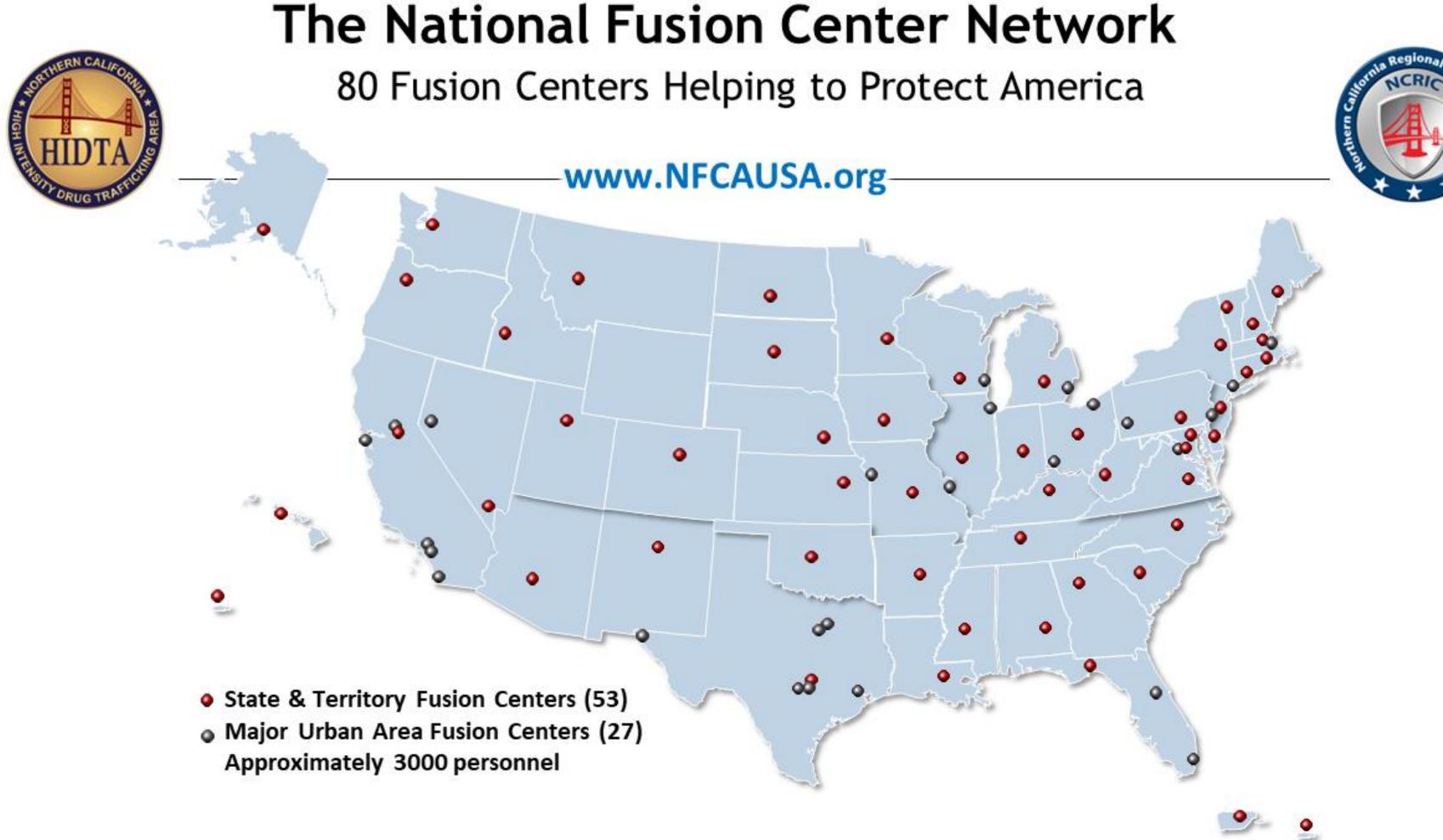
## **Emerging Threats Presentation**

San Mateo County Independent Civilian Advisory Commission

Swatting Threats Election Threats Fentanyl

Updated: October 17, 2024







(U) Swatting Threats

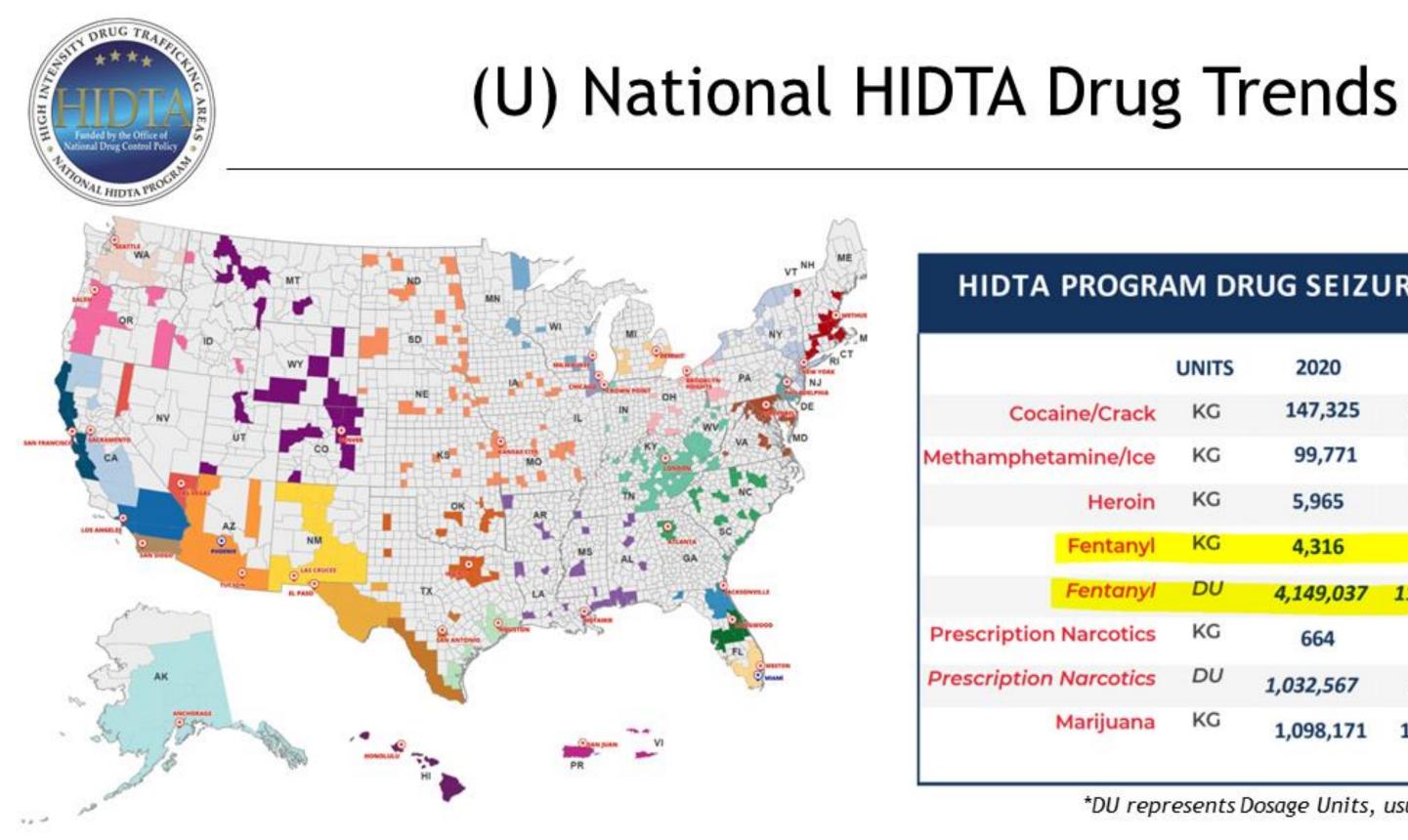


(U) Over the past year Swatting Threats have increased as the callers have attempted to direct law enforcement to their victims' home address with the threat that a subject at the residence has weapons and is planning a mass casualty event. The other common swatting calls have been intended to direct law enforcement to religious facilities, schools, or businesses due to bombs planted and/or and active shooter present.



## (U) Election Threats

(U) The security of the election process and elected officials is a priority for the Statewide **Elections Task Force and our Threat Management** Group. Threats to the election and our elected officials have increased from foreign nations and violent extremist across the nation.

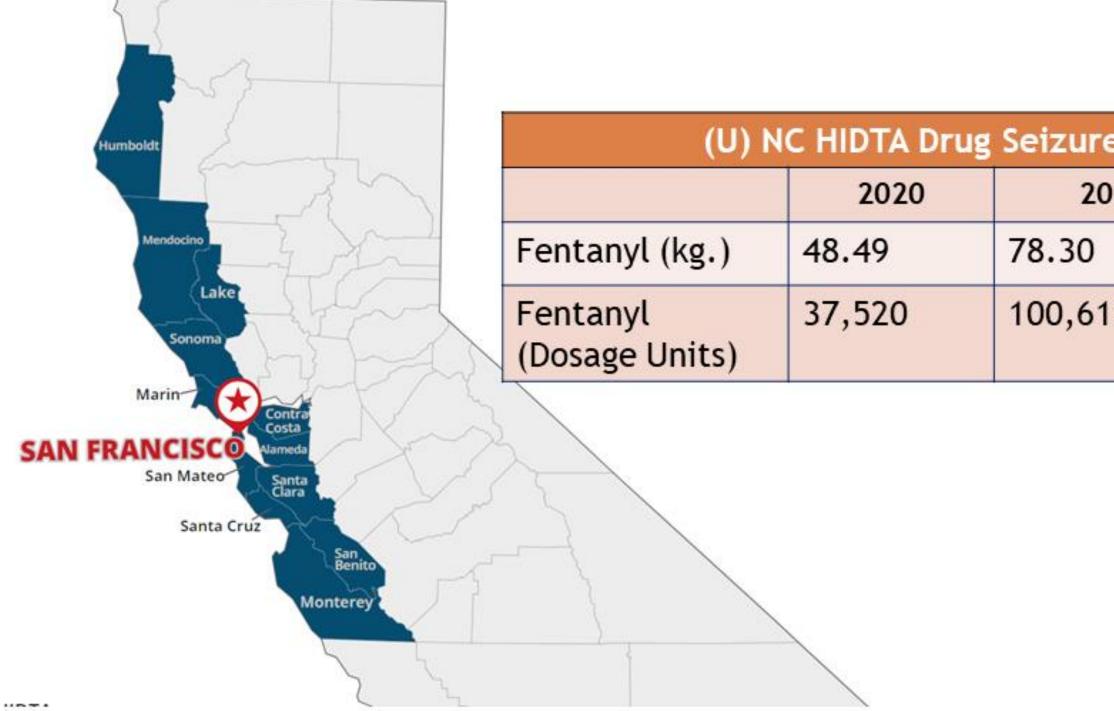


OGRAM DRUG SEIZURES 2020-2022					
	UNITS	2020	2021	2022	
rack	KG	147,325	193,995	182,810	
e/Ice	KG	99,771	195,268	119,629	
eroin	KG	5,965	4,359	2,538	
anyl	KG	4,316	9,877	13,657	
anyl	DU	4,149,037	11,455,188	44,408,465	
otics	KG	664	899	1,363	
otics	DU	1,032,567	865,578	976,684	
uana	KG	1,098,171	1,181,125	1,100,371	

\*DU represents Dosage Units, usually an individual pill



## (U) NC HIDTA Fentanyl Seizures



es Per Year, 2020-2023				
021	2022	2023		
	211.18	305.98		
2	167,102	562,179		



## (U) Overdose Trends

### California Quick Stats

### 7,560\*

**Deaths Related to Any Opioid** Overdose, \*Prelim. 2023

### 6,850\*

**Deaths Related to Fentanyl** Overdose, \*Prelim. 2023

### 22,474

ED Visits Related to Any Opioid Overdose, 2023

(U) California Quick Stats, 2022					
7,385	6,473	21,316			
Deaths Related to Any Opioid Overdose, 2022	Deaths Related to Fentanyl Overdose, 2022	ED Visits Related to Any Opioid Overdose, 2022	Pro 20		

### San Mateo County Dashboard Count (Age-adjusted Rate/100k Residents)

### 85 (12.5 /100k)\*

Deaths Related to Any Opioid Overdose in San Mateo County, \*Prelim. 2023

### 158 (24.4/100k)

ED Visits Related to Any Opioid Overdose in San Mateo County, 2023

### 69 (10.3/100k)

Hospitalizations Related to Any Opioid Overdose in San Mateo County, 2023

California Overdose Surveillance Dashboard https://skylab.cdph.ca.gov/ODdash

1/19/2024



### 13,475,779

Prescriptions for Opioids, 2023



rescriptions for Opioids, 022

### 175,102 (185.2/1k)

Prescriptions for Opioids in San Mateo County, 2023



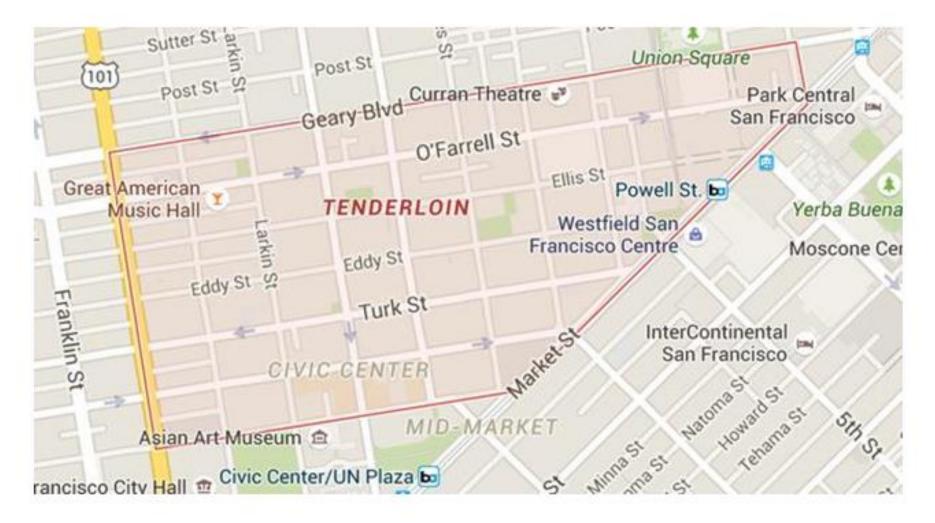


## (U) San Mateo County's Source of Fentanyl



Honduran Fentanyl Dealers sfchronicle.com.docx

Lead reporting and writing by <u>Megan Cassidy</u>. Photography and reporting by <u>Gabrielle Lurie</u>.



(U) The Tenderloin neighborhood of San Francisco has become the epicenter for fentanyl distribution across Northern California



### (U) Task Force personnel have seized:

147+ kilos Fentanyl:

\$943,000

- Total firearms seized: 34
- Total cash seized:

- - region.

(U) NC HIDTA Investigative Support Center (ISC) analysts assisted this effort by identifying:

 Over 948 individual subjects of investigation identified

 Over 500 subjects have been identified as part of the Honduran organizations operating in the









# (U) Improving Real-Time Information Sharing

(U) The NCRIC - HIDTA is working with San Mateo County Public Safety Communications to develop realtime overdose reporting alerts through ODMAP and FirstWatch through computer-aided dispatch systems from law enforcement, fire, and emergency medical services dispatch centers. (The links in the images above provide more details on ODMAP and FirstWatch.)





# Questions?



10/19/2024

# **Behavioral Health and Wellness Programs**



COUNTY OF SAN MATEO BOARDS AND COMMISSIONS INDEPENDENT CIVILIAN ADVISORY COMMISSION

# **Behavioral Health and Recovery Services**

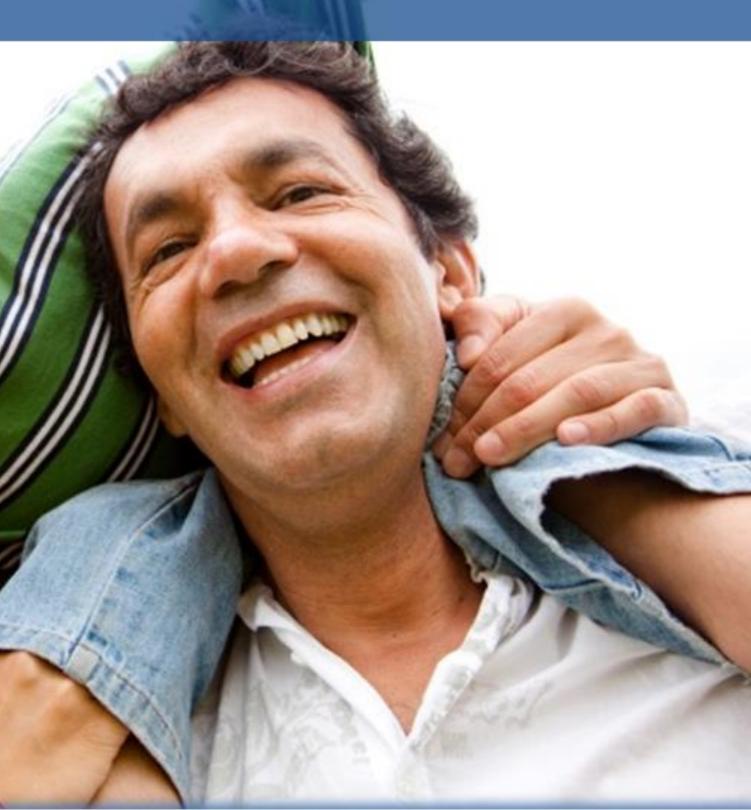
Presentation to the Independent Civilian Advisory Commission on the Sheriff's Office

October 2024

Dr. Jei Africa Director Behavioral Health and Recovery Services



#### COUNTY OF SAN MATEO HEALTH SYSTEM



## Brief Introduction about BHRS

#### Provide a range of mental health and substance use services

- Prevention, early intervention, treatment, crisis, after care services
- Serious (and Persistent Mental Illness), Severe Emotional Disturbance •
- Substance Use Disorder •
- Safety net services; low income and uninsured 0

#### Budget of \$340+ million and about 516 staff

- Five regional clinics: Daly City, San Mateo, Half Moon Bay, • Redwood City and East Palo Alto but also offer community and field-based services
- Broad range of community mental health and substance use providers
- Primary entry point is through Access/Call Center 1-800-686-0101 •
  - Call Center staff will administer screening questions







### How to Get Services from BHRS





## Regional Clinics (Outpatient Services)

### Provide a range of mental health and substance use services

- Care Coordination
- Medication Evaluation and Monitoring •
  - Board certified psychiatrists
  - Registered Nurses/Community Mental Health Nurse support injection administration
- Rehabilitation Services
  - Partnership with job and educational services
- Clinical Case Management
  - Linkage and brokerage to other programs and services
- Group and Individual Psychotherapy
  - In-house and Specialty Private Provider Network (SPPN)
- Peer Support Services
  - Peer Case Management and support
  - Peer-led social rehabilitation and activity groups





## Mobile Crisis Response Team

#### New benefit for San Mateo County residents

- Department of Health Care Services (DHCS) requirement began January 2024 •
- 24/7 non-armed mobile crisis response
- Anyone, anytime, anywhere
- Provide dispatch, mobile response, face-to-face crisis assessment & de-escalation, 5150 • evaluation & hold, crisis safety plan, transport, warm hand-off, & post-crisis follow-up
- Response by 2-person mobile team: Behavioral Health clinician and peer specialist
- Partnership with Telecare (Mobile Crisis Team), StarVista (answers 988 and hotline) and BHRS ۰
  - Work with Public Safety Committee (administers 911), Fire Chiefs, Police Chiefs, Emergency Medical Services (ambulance), etc.
- Mobile Crisis Response Team Steering Committee has been meeting since March •





## Crisis Response Team Services/Activation

- Activated in response to major community crisis (e.g. mass casualty event) or natural disaster (e.g. wildfire mass evacuation)
  - Provides short-term crisis response, psychological first aid, and triage services to mitigate psychological reactions and to prevent more serious consequences, referrals to longer term community resources
- Composed of "volunteer" BHRS staff who receive specialized crisis response training



## 911 Dispatched Crisis Services

### **Community Wellness Crisis Response Team (CWCRT) Pilot**

- Law enforcement/mental health clinician co-response model •
- Service areas: Daly City, SSF, San Mateo, RWC, EPA, Pacifica, San Bruno, SM-Foster City, Menlo Park and North Fair Oaks (Sheriff)
- Services: Crisis assessment & de-escalation, 5150 evaluation & writing involuntary hold or safety plan, short-term follow up support & resources referrals
- Dispatched by 911

### San Mateo Mental Health Assessment & Referral Team (SMART)

- Transportation alternative to ambulance transport to psychiatric emergency room
- Service area: San Mateo County
- Services: Crisis Intervention Training (CIT)-trained paramedics providing 5150 assessment, • writing involuntary hold and providing needed transport in a marked SUV
- Dispatched by 911 per law enforcement request



## Psychiatric Emergency Response Team (PERT)

- Provides mental health crisis call investigation and follow up
  - Collaboration with Sheriff's Office and BHRS
  - 2 PERT teams (1 BHRS licensed clinician and 1 Sheriff's Detective)
  - Reviews all Sheriff's Office cases involving possible mental illness
    - Investigation and follow-up
  - Connect individuals to behavioral health services and other community resources to help manage crisis, prevent tragic outcomes, reduce hospitalization
  - Referrals are from Sheriff's Office and within Sheriff's jurisdiction



## Forensic Mental Health

- Providing forensic mental health and specialty court outpatient services
- Programs:
  - Service Connect
  - Pathways
    - Pathways Intensive Mental Health Diversion
    - Pathways Mental Health Court
    - Pathways Veteran's Treatment Court
    - Pathways Military Diversion Court
  - Assisted Outpatient Treatment (AOT)
  - Community Assistance, Recovery and Empowerment (CARE) Court ٠







### Service Connect

- Collaboration with Human Services Agency and Probation
- Services offered include mental health counseling, alcohol and drug case management, peer support (and peer mentors), support groups, engagement events, job development, employment training program, (onsite) mobile health clinic
- Referral from Probation or Sheriff's Office or Parole •
  - AB109: Post Release Community Supervision (PRCS) or Mandatory Supervision
  - Unified Reentry: Moderate to High-Risk Recidivism •



### Pathways

- Collaboration with San Mateo County Courts, Probation, District Attorney's Office, Sheriff's Office, Correctional Health Services, NAMI and BHRS (since 2006)
- Pathways is the **umbrella structure** for a field-based outpatient team that provides services to • clients from specialty courts and mental health diversion programs
- Pathways Intensive Mental Health Diversion ۰
- Pathways Mental Health Court
- Pathways Veteran's Treatment Court
- Pathways Military Diversion Court •



## Pathways Intensive Mental Health Diversion (IMHD)

- Must have a diagnosis of Schizophrenia, Schizoaffective disorder, Bipolar I disorder, PTSD, Major Depressive Disorder
- Must have a felony charge; not on supervised probation (however, Probation provides support in supervision)
- Services include intensive case management, mental health services, SUD support, housing support, social support, etc.
- Program last approximately two years
- Referral: Initiated by defendant's attorney for eligibility



### Pathways Mental Health Court

- Services include intensive case management, mental health services, SUD support, housing support, social support, etc.
- Program is dependent on the length of probation (about 1-3 years)
- Referral: Anyone can refer (family member, attorney, law enforcement, self, etc.





## Pathways Veteran's Treatment Court and Military Diversion Court

- Clients who are Veteran's Administration (VA)-connected receive care through the VA; cannot have dishonorable discharge
- Services include intensive case management, mental health services, intensive supervised probation, SUD support, social support, etc.
- Program is dependent on the length of probation (about 1-3 years) for VTC; Program is 1 year (no more than 2 years); determined by progress for MDC
- Referral: Initiated by attorney; reviewed by Public Defender Program for eligibility



### Assisted Outpatient Treatment (AOT)

- Otherwise known as Laura's Law •
- Severe mental illness; has not followed through with treatment, resulting in:
  - 2 or more psychiatric hospitalizations and/or mental health treatment in a correctional facility in the last 36 months, OR
  - Threatened or attempted a significantly dangerous behavior towards themselves or ۰ others at least 1 time in the past 48 months
- Offer FSP-level services: intensive case management, psychiatry/medication management, housing and housing support, educational/employment support, peer support, etc.
  - FSP level of care more intensive services
- Referral: Anyone can refer •





## Community Assistance, Recovery and Empowerment (CARE) Court

- Began July 2024; 6 months early implementation (all counties will need to implement by December 2024)
- Person is currently experiencing severe mental illness and has a diagnosis identified in the disorder class: schizophrenia spectrum and other psychotic disorders
- The person is not clinically stabilized in on-going voluntary treatment
- The program will connect a person in crisis to a CARE plan, which will include comprehensive treatment, housing, and supportive services for up to 12 months (but may be extended by Court for an additional 12 months)
- Referrals are made via a written petition to the court
- Referral: (Very specific list)

as a diagnosis identified in the disorders reatment vhich will include comprehensiv



## Shelters and Housing

Behavioral Health and Recovery Services contracted shelter beds for clients of BHRS:

- Navigation Center (7 beds) and Safe Harbor Shelter (5 beds)
  - Onsite support provided by Adult Resource Management (ARM) Team •
- Mental Health Association Spring Street Shelter (15 beds)
  - Onsite support provided by Mental Health Association staff

#### **Dedicated Housing:**

- BHRS currently has 71 permanent supported housing units built with Mental Health Services Act (MHSA) and No Place Like Home (NPLH) funds in 7 housing developments across the county with another 87 permanent and 29 transitional housing units in 7 new housing developments coming on-line by mid-2026
- Full-Service Partnership (FSP) Housing: scattered site housing subsidized through FSP contracted providers





## MHSA/NPLH Housing Developments











Delaware Pacific Apartments – Mid Pen Housing San Mateo- 10 MHSA Units



Waverly Apartments –Mental Health Association -Redwood City- 15 MHSA Units



Fair Oaks Commons– Alta Housing - Redwood City -6 MHSA Units



Light Tree Apartments– Eden Housing-East Palo Alto – 9 NPLH Units





Arroyo Green Senior Apartments – Mid Pen Housing- Redwood City - 6 MHSA Units



SAN MATEO COUNTY HEALTH

**BEHAVIORAL HEALTH** 

**RECOVERY SERVICES** 

### Substance Use Disorder Treatment Continuum

#### Core Treatment Components

- Assessment and Care Coordination
- Contingency Management/Recovery Incentives (pilot)
- Counseling (Individual and Group)
- Family Therapy
- Medical Psychotherapy (NTP only)
- Medication Services
- Medications for Addiction Treatment (MAT) Alcohol Use Disorder & Opioid Use Disorder
- Observation (Withdrawal Management only)
- Patient Education
- Peer Support Services
- Prescribing and Monitoring for MAT (MAT only)
- Recovery Services (Monitoring & Relapse Prevention)
- SUD Crisis Intervention Services



### Justice-Involved Substance Use Disorder Programs

- Deferred Entry of Judgement (DEJ/PC1000) Pre-Trial Diversion •
- Driving Under the Influence (DUI) Programs ۰
- BHRS AOD Collaborative Courts: Drug Court & Multiple DUI Court •
- Integrated Medication Assisted Treatment (IMAT) Team co-location with Correctional Health ٠ Services (CHS)
- Sobering Station Services ٠
- (Partnership BHRS Mental Health) through Service Connect/AB109, Pathways Mental Health ٠ Court, Veteran's Treatment Court



### Diversion

#### • Deferred Entry (DEJ/PC1000) Pre-trial Diversion

- Plead guilty to specified drug related charges
- Court ordered to participate in a 32-hour alcohol & drug education program of group counseling and individual counseling, and random observed urine analysis
- DEJ probation, usually for 12-18 months; Guilty plea dismissed at end of probation term with completion



## Driving Under the Influence Programs

- Driving Under the Influence (DUI) Programs
- Wet & Reckless
  - 12-hour DUI education program required for those convicted of reckless driving with a measurable blood alcohol
- First Offender Program (FOP) (3-month / 6-month / 9-month programs)
  - For first DUI offenders; required program includes alcohol and drug education and counseling
- Multiple Offender Program (MOP) (12-month / 18-month programs)
  - For second and subsequent DUI offenders
  - Includes group counseling; alcohol and drug education; community reentry monitoring; and biweekly individual interviews





### **Collaborative Courts**

- Drug Court and Multiple DUI Court •
  - Multiple DUI Court is for 2<sup>nd</sup> and 3rd time DUI misdemeanor offenders, 6-month program ٠
  - **Drug Court** is for nonviolent, diversion-eligible defendants; other eligibility criteria must be • met, program is 18-24 months and is a voluntary program
- AOD staff are part of teams, attend weekly Court calendar, and host quarter team meetings for collaborative courts partners
- Ongoing case management and monitoring of clients in accordance with treatment court agreement; provides incentives to Drug Court clients when they meet milestones or goals; re-entry planning in collaboration with CHS, Probation, Sheriff's Office, etc.
- Referral: (via tele-health or in person) requests from Sheriff, Correctional Health Services, or Probation





## Integrated Medication Assisted Treatment (IMAT) Services

#### **Beneficial to those with:** •

- Chronic, harmful Alcohol & Opioid use
- High utilization of SMMC Emergency Services (Emergency Department, PES) ۰
- Criminal Justice or Law Enforcement involvement ۰
- Motivated to reduce or stop alcohol or opioids ٠

#### **IMAT Case Manager will:** •

- Conduct brief screening and collect background info
- Link to detox or safe sobering
- Begin intake, schedule initial appointment usually w/in days
- Transport to first appointment
- Help fill prescriptions ٠
- Assist with follow up referrals and other treatment needs •





## BHRS and In-Custody Partnerships

#### In-Custody Residential Treatment Evaluation and Reentry Coordination

- AOD "RTX" case managers complete in-custody treatment evaluations with 24 hour of request
- RTX Case manager complete treatment referral, re-entry coordination with CHS, probation, SO.

#### Medication Assisted Treatment (MAT) Access and Reentry coordination

- IMAT has 3 case managers with jail clearance who meet with incarcerated individuals virtually. or in-person to conduct intakes and support with linkage to Medication Assisted Treatment (MAT) post-incarceration.
- IMAT works closely the CHS team to coordinate these referrals and linkages.

#### New IMAT Case Manager co-location with CHS

- New IMAT case manager position will be co-located in the jail with CHS.
- IMAT CM to meet with inmates inside the jail who are interested in MAT post-incarceration and will provide field-based support to help ensure linkage to treatment after release.
- Collaborate closely with CHS, along with probation and parole to coordinate care and provide warm hand-offs.



## **AOD Housing Supports**

#### Recovery Residences (RR)

- 62 contracted RR beds for men; women's RR beds coming soon
- RR provide secure, safe, and alcohol and drug free housing
- RR residents must be actively engaged in medically necessary SUD treatment or recovery support services ٠
- RR do not provide substance use services on site or require licensure by DHCS ٠
- Limited to short term stay of up to 24 months.
- May include those dependent children residing in the same location as the parent while the parent is receiving • offsite SUD treatment (coming soon for women).

#### **Sobering Living Homes**

- Provide secure, safe, and alcohol and drug free housing
- Generally self-pay \$1,000 per month and open to the public
- The Drug Court program refers and funds Sober Living housing for eligible program clients

#### Shelter Plus Care Housing Vouchers

- Department of Housing voucher required for SUD housing subsidy
- Disability requirements in addition to history of substance use •
- BHRS AOD staff provide case management support •





## Questions? Thank you!





## Introduction to Sheriff's Office Data Dashboard



COUNTY OF SAN MATEO BOARDS AND COMMISSIONS INDEPENDENT CIVILIAN ADVISORY COMMISSION

### **Sheriff's Office Transparency Portal** ICAC – October 16, 2024

#### SAN MATEO COUNTY **SHERIFF'S OFFICE**

SHERIFF SHERIFF SOA

Presented by

Kimberly Honciano, Director of Technology Services, SO

> Bob Scales, CEO Police Strategies

# **OUR MISSION**

• As stewards of our community, we envision a world where all humanity is valued and respected. We recognize our role as leaders in this effort and commit to seeking creative and effective ways to work with and listen to the needs of our residents, businesses, and stakeholders. We do this with the passion to preserve safety for all who live, visit, or work in San Mateo County.

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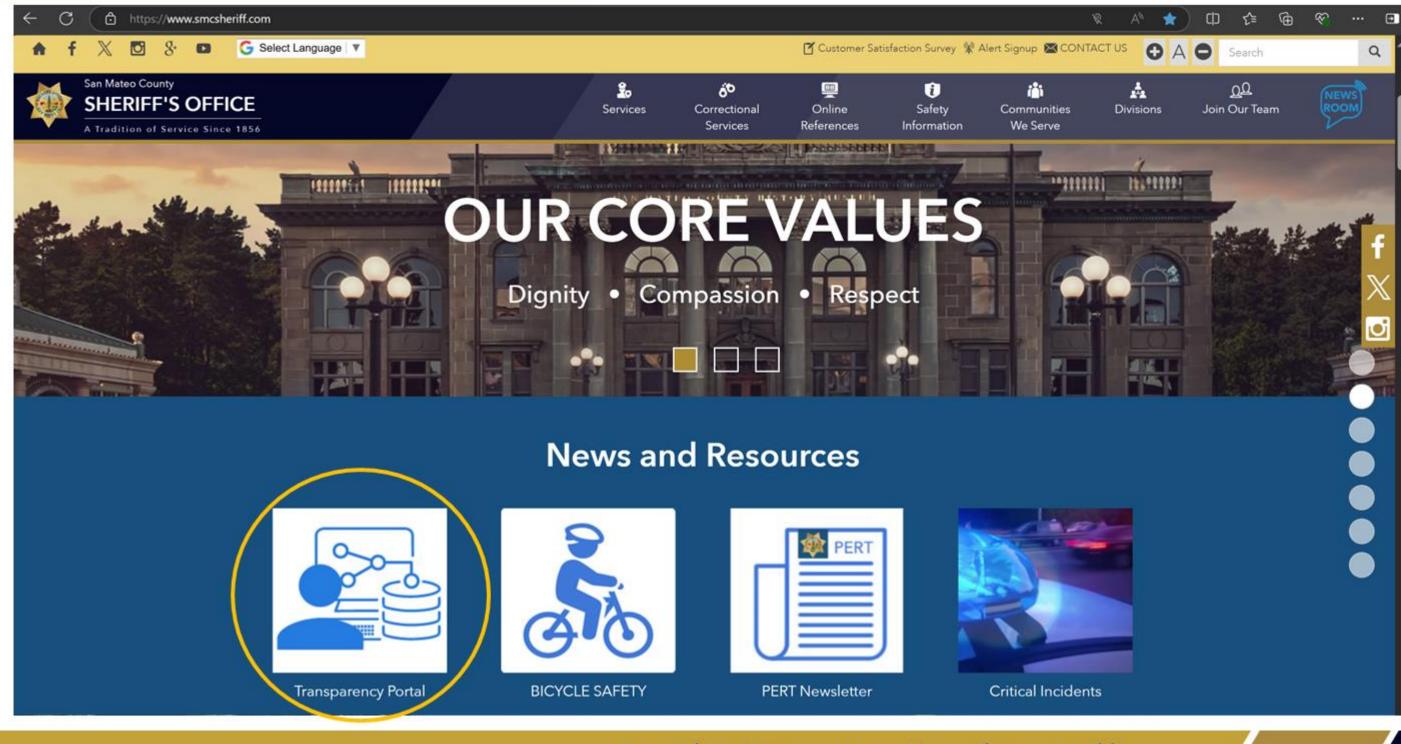
### Background

- In Summer 2022, the Sheriff's Office released the Transparency Portal •
- Data Categories .
  - Employee Demographics
  - Calls for Service
  - Complaints/IA Investigations/Use of Force
  - Evictions .
  - Crimes/Arrests
  - Corrections
  - RIPA
- Data is refreshed on quarterly (calendar year), 2 quarters behind .
  - Ex. October 16, 2024 is calendar year Q4, so data from Q2 (April-June 2024) is available •





### **Current Transparency Portal**







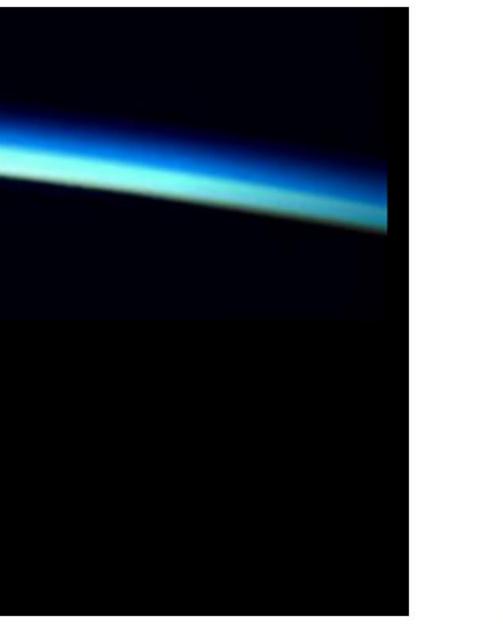
### **New & Improved Transparency Portal**

## POLICE STRATEGIES

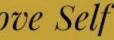


### **BOB SCALES**

CHIEF EXECUTIVE OFFICER



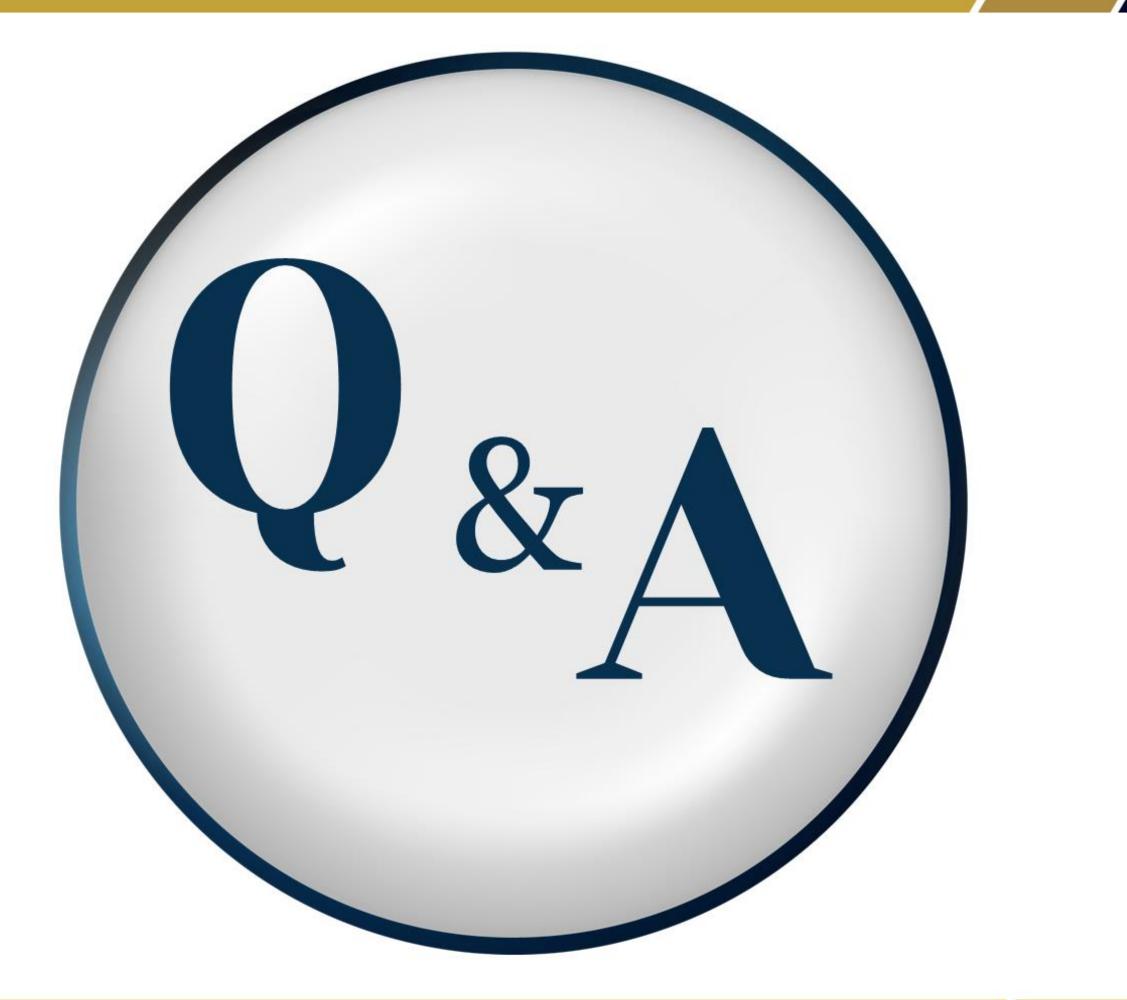




### Roadmap

- New and Improved Transparency Portal Release Date January 1, 2025
- New Data Categories
  - Bicycle Safety Data
  - "30 by 30" Metrics
- We welcome your ideas and feedback!
  - Contact us at Contact Us | San Mateo County Sheriff's Office (smcsheriff.com)









# **Item 6: Discussion**

### **Retreat Preparation**

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**COUNTY**OF SAN MATEO CIVILIAN ADVISORY COMMISSION

## **Debrief of Correctional Facility Tours**

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**COUNTY** OF **SAN MATEO** BOARDS AND COMMISSIONS INDEPENDENT CIVILIAN ADVISORY COMMISSION

# **Review and Identify Additional Priority Topics**



COUNTY OF SAN MATEO BOARDS AND COMMISSIONS INDEPENDENT CIVILIAN ADVISORY COMMISSION

Number	ltem
1	Admin: Add an agenda item for discussion to identifying follo
2	Admin: Chair requested to call meetings to order
3	Admin: ICAC website improvements
4	Admin: Minutes added to the agenda for approval
5	Admin: Request to receive ppts in advance of meeting
6	<b>Citizen Complaint Form:</b> Where do find the complaints form, multiple languages
7	Continuum of Care: How often does SO look at and reevalua
8	Continuum of Care: Data from Service Connect regarding red
9	<b>Continuum of Care:</b> demographics of IP of those opting out of languages spoken, more data centered around those not engaged
10	Continuum of Care: demographics of IP of those receiving se
11	Continuum of Care: How does SO CoC measure achievement
12	Continuum of Care: How many seats in vocational program (
13	Continuum of Care: Post-release data - success rates
14	Continuum of Care: What is the ratio of CoC staff to IP
15	Correctional Facilities: demographics of IP population

#### low up discussion points

- n, how to make it online, and
- ate goals (slide 3 from ppt)
- cidivism, even point in time
- of services, including gaged, why, trends in those not
- ervices, including languages spoken nt of goals (slide 3 from ppt) (JobTrain)

Number	ltem
16	Correctional Facilities: Incarcerated Persons (IP) mail policy in
17	Correctional Facilities: What is the percentage of moderate t
18	Correctional Health: Number of injuries that occur while in c
19	Correctional Health: What are the data points of when asses
20	<b>Customer Service Survey:</b> is there data available, how many do residents find the information, what is the QR code, can it
21	Data Transparency: can the dashboard include historical data
22	District Attorney Death Reports: are they available for review
23	Facility Tours: requested to schedule tours of Maquire and M
24	Inmate Voter Information: registration information for inmat
25	Inmate Voter Information: Total #of IPs registered to vote / a
26	Settlements: requested additional information on the \$8 mil
27	Sheriff's Office (SO): demographics of personnel staff, and la
28	SO: Employee assistance program (want to add to the curricu
29	SO: General Force Policy
30	SO: staff training curriculum for officers
31	Suicide Prevention / Mental Health for SOs: what services a
32	Suicide/Jail Deaths: where is the data

- information
- to high risk of repeat offenders
- custody
- ssments are done?
- have been completed, where it be available in other languages
- ta, number of deaths
- w, and if so, where to find the reports
- Maple
- ates
- and # voted in last election
- llion-dollar settlement
- anguages spoken
- ulum)

are available

## **Consider Desired Outcomes**





**COUNTY**OF SAN MATEO CIVILIAN ADVISORY COMMISSION

# Item 7: Commissioner and Liaison Announcements

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# All public comments should be sent to: ICACFeedback@smcgov.org



# Item 8: Adjournment

Next meeting: November 6, 2024 at the at the Regional Operations Center 6:30 – 8:30 pm

