

COUNTY OF SAN MATEO HUMAN SERVICES AGENCY



SAN MATEO COUNTY'S CORE SERVICE AGENCIES



Ana Morales, Analyst, Ctr On Homelessness
Presentation for Immigrant Forum
August 19, 2021

WHO ARE THE CORE SERVICE AGENCIES?



Coastside Hope

Service Area: El Granada, Half Moon Bay, Montara, Moss Beach



Puente de la Costa Sur

Service Area: La Honda, Loma Mar, Pescadero, San Gregorio



Daly City Community Service Center

Service Area: Broadmoor, Colma, Daly City



Samaritan House

Service Area: Belmont, Burlingame, Foster City, Hillsborough, Millbrae, San Carlos, San Mateo



Fair Oaks Community Center

Service Area: Atherton, North Fair Oaks, Redwood City, Portola Valley, Redwood Shores, Woodside



Samaritan House South

Service Area: East Palo Alto, Menlo Park



Pacifica Resource Center

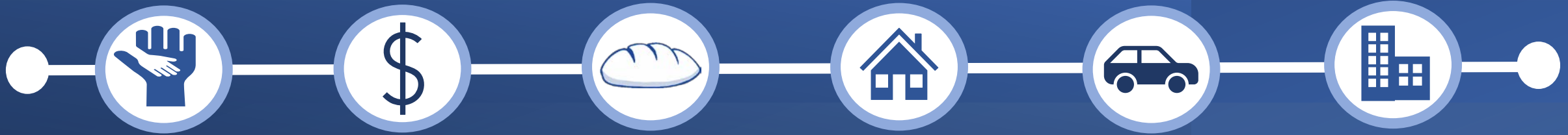
Service Area: Pacifica



YMCA Community Resource Center

Service Area: Brisbane, San Bruno, South San Francisco

WHAT DO THE CORE SERVICES AGENCIES DO?



CORE SERVICE AGENCIES



There are eight Core Service Agencies that work in close collaboration with the Human Services Agency of San Mateo County to provide you and your family with basic emergency and support services to stabilize your living situation. The Core Service Agencies provide crisis intervention and referrals based on an evaluation of your needs and qualifications for assistance. The Core Service Agencies also provide information on housing resources and function as the access points for coordinated entry into homeless services for residents of San Mateo County. Call or visit the Core Service Agency that serves your area to find out more about their services. Below are just a few of the services that they offer.



Food including information about grocery programs and where you can get hot meals



Information on housing resources, shelter and other homeless services



Short-term rental/deposit/mortgage payment assistance to support you in staying housed

Utility bill financial assistance and assistance with applying for on-going utility payment programs for people with low incomes

DALY CITY COMMUNITY SERVICE CENTER

350 90th St., Daly City
(650) 991-8007

Area Served: Daly City, Broadmoor, Colma

YMCA COMMUNITY RESOURCE CENTER

1486 Huntington Ave., South San Francisco
(650) 276-4101

Area Served: Brisbane, San Bruno, South San Francisco

PACIFICA RESOURCE CENTER

1809 Palmetto Ave., Pacifica
(650) 738-4470

Area Served: Pacifica

COASTSIDE HOPE

99 Avenue Alhambra, El Granada
(650) 726-9071

Area Served: Montara, Moss Beach, El Granada, Half Moon Bay

LOCATIONS

SAMARITAN HOUSE

4031 Pacific Blvd., San Mateo
(650) 347-3648

Area Served: Belmont, Burlingame, Foster City, Hillsborough, Millbrae, San Mateo, San Carlos

SAMARITAN HOUSE SOUTH

1852 Bay Rd., East Palo Alto
(650) 294-4312

Area Served: East Palo Alto, Menlo Park

PUENTE DE LA COSTA SUR

620 North St., Pescadero
(650) 879-1691

Area Served: La Honda, Loma Mar, Pescadero, San Gregorio

FAIR OAKS COMMUNITY CENTER

2600 Middlefield Rd., Redwood City
(650) 780-7500

Area Served: Redwood City, North Fair Oaks, Portola Valley, Woodside, Atherton

For more information, please visit:
<https://hsa.smcgov.org/emergency-safety-net-assistance-core-service-agencies>

Revised: 02/7/18

COUNTY OF SAN MATEO
HUMAN SERVICES AGENCY

Provide safety net services* including:

- Emergency rental assistance (i.e. rent, mortgage, utilities, car repair, medical equipment, etc.)
- Emergency food and help connecting with other food resources
- Information on housing resources
- Transportation assistance
- Connection to homeless services (via the County's Coordinated Entry System)

*All core-specific services are accessible regardless of immigration status.

Please contact your local Core Service Agency for more information.



Receive 100% of
your unpaid rent!

HousingIsKey.com

 **833-430-2122**

text RENT to 211-211

¡Se paga el 100% de su renta!



Who Can Apply?

- Property owners
- Eligible renters
 - Income-eligible applicants may qualify regardless of immigration status and will not be required to show proof of citizenship

How Much Relief Will I Get?

- Unpaid rent/utility costs paid at 100% dating back to April 1, 2020
- Prospective rent/utility costs

PLEASE CONTACT YOUR LOCAL CORE SERVICE AGENCY FOR MORE INFORMATION.

HOURS OF OPERATION



COASTSIDE HOPE

99 Avenue Alhambra
El Granada, CA 94018
650.726.9071

<https://coastsidehope.org/>

M/Tu/Th/F: 9am-12pm; 1pm-5pm
W: 1pm – 5pm

- Please call to make appt



DALY CITY COMMUNITY SERVICE CENTER

350 – 90th St., 1st Floor
Daly City, CA 94014
650.991.8007

<https://www.dcpartnership.org/daly-city-community-service-center/>

M-F: 9am-12pm; 1pm-4pm

- M/Th: Available remotely only
- Tu/W: Available by appt only
- F: Walk-in support during business hours



FAIR OAKS COMMUNITY CENTER

2600 Middlefield Road
Redwood City, CA 94063
650.780.7500

<https://www.redwoodcity.org/departments/parks-recreation-and-community-services/essential-services>

M-F: 8am-5pm
Core-specific hours:
M-F: 8am-11am; M/W/F: 1pm-4pm; Tu/Th: 3pm-4pm

- All services currently conducted outdoors
- Please call first as most support can be done via phone



PACIFICA RESOURCE CENTER

1809 Palmetto Avenue
Pacifica, CA 94044
650.738.7470

<https://www.pacresourcecenter.org>

M/Tu/Th: 9am-12:30pm; 1:30pm-5pm
W: 9am-12:30pm; 1:30pm-7pm
F: 9am-1pm
S: 10am-2pm (2nd Sat of month)



PUENTE DE LA COSTA SUR

620 North Street
Pescadero, CA 94060
650.879.1691

<https://mypuente.org/>

M-F: 9am-6 pm

- Available remotely only (incl. for appts)
- Walk-ins are given appts typically for same day
- Please call to make appt



SAMARITAN HOUSE

4031 Pacific Boulevard
San Mateo, CA 94403
650.347.3648

<https://samaritanhousesanmateo.org/>

M-F: 9am-5pm



SAMARITAN HOUSE SOUTH

1852 Bay Road
East Palo Alto, CA 94303
650.294.4312

<https://samaritanhousesanmateo.org/>

M-F: 9am-5pm



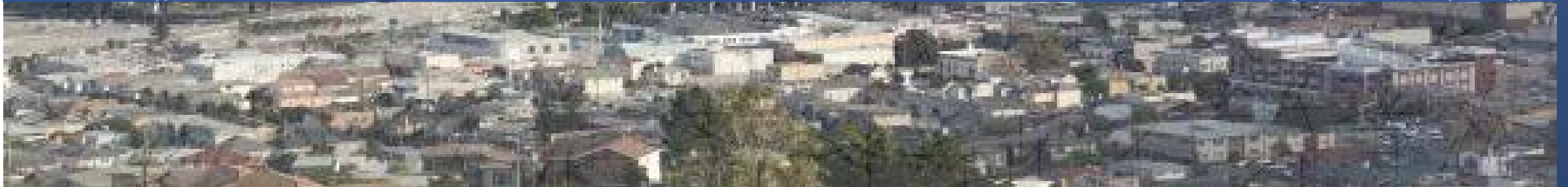
YMCA COMMUNITY RESOURCE CENTER

1486 Huntington Avenue, Suite 100
South San Francisco, CA 94080
650.276.4101

<https://www.ymcasf.org/community-resource-center-ymca>

M-F: 8am-4pm

- Available for remote support during business hours
- M: AM; Tu/Th: PM: Available for in-person support



Helpful Links:

- *Core Agency Flyer & Info*
<https://hsa.smcgov.org/core-service-agencies-emergency-safety-net-assistance>

- *State Rent Relief Program*
<https://www.smcrentrelief.com>

*PLEASE CONTACT YOUR LOCAL
CORE SERVICE AGENCY FOR
MORE INFORMATION.*

Questions?

Ana Morales
650-802-6492

amorales1@smcgov.org