



Introduction to Next Step VRC and the Supportive Services for Veteran Families (SSVF) Program

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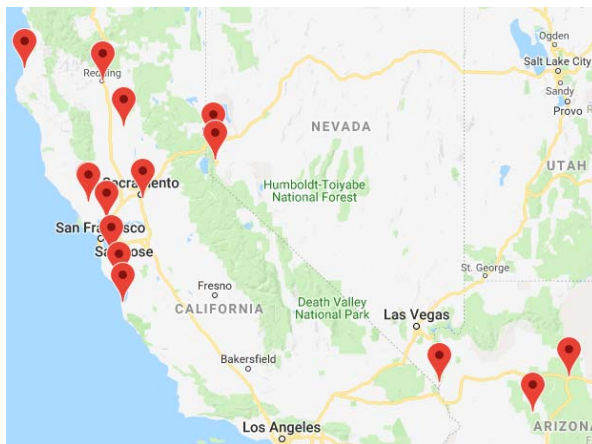
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VRC Overview

VRC Locations:

- **California (10)**
 - Chico, Napa, Monterey, Santa Rosa, Eureka, Menlo Park, Sacramento, Santa Cruz, Redding, Vallejo
- **Nevada (2)**
 - Carson City, Reno
- **Arizona (3)**
 - Flagstaff, Prescott, Bullhead City





About the SSVF Program

- VRC works directly with veterans to help them obtain sustainable housing through financial assistance.
- VRC provides case management services and education and employment assistance.
- Also have services for veterans that are at risk of losing their housing (e.g. utility, rental arrears).
- Host San Mateo County VSO weekly.



Program Goals

- The goal of the program is to promote **housing stability** through interventions that are focused on *homeless prevention or rapid rehousing*.
- In order to qualify for assistance, a low-income, veteran household must either be at risk of becoming homeless or be literally homeless.



Homeless Prevention

- Homeless Prevention assistance is provided to households that are *at risk* of losing their housing.
- The household would become literally homeless *but for* our assistance.



Rapid Re-housing (RRHP)

- Rapid Re-housing Programs use interventions designed to help individuals and families quickly exit homelessness and transition to permanent housing.
- The 3 goals of rapid re-housing are to:
 1. Identify housing
 2. Provide rent and move-in financial assistance
 3. Offer case management and related services



Housing First

The program embraces the Housing First approach.

Key ideas include:

- A homeless individual or household's first and primary need is to obtain stable housing. Other issues impacting the household can and should be addressed as housing is obtained.
- Housing is not contingent on compliance with support services (e.g. testing clean, attending support groups).
- Housing should be provided quickly.
- Wraparound services are provided after housing has been obtained to help the household remain stably housed.



Key Principles

- Case Managers use the following principle to guide their interventions:

“The right service, at the right time, using the right amount of assistance.”

- Households are provided with the least amount of assistance required to help them obtain, or maintain, housing stability.
- The SSVF program emphasizes timely crisis response and client choice.



Program Eligibility

1. Veteran Family:

- Family (with or without dependent children) in which the head of the house hold or the spouse of the head of household is a veteran or single veteran.

2. Very Low Income:

- Less than 50% of area median income (as adjusted).

3. Current Housing Situation:

- Facing eviction
- Currently homeless
- Unstably housed



Veterans Served 2018

VRC served veterans in both San Mateo and Santa Clara Counties.

- Overall, we served 121 households and distributed over \$150K with 91.72% of households exiting our program in stable housing.
- **San Mateo County:** we served 32 veteran households and distributed more than \$25K in housing assistance.
 - 10 homeless prevention and 22 rapid rehousing clients.
- **Goal for 2019:** serve 255 households and distribute \$380K in housing assistance.



Thank You!

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Please don't hesitate to reach out to me or anyone on my team!