

RECERTIFICATION FOR CALFRESH BENEFITS

If you have a disability or need help with the recertification application, let the County Welfare Department (County) know and someone will help you.

If you prefer to speak, read, or write in a language other than English, the County will get someone to help you at no cost to you.

How do I keep getting CalFresh?

You must turn in this recertification application and be interviewed before the end of your certification period to continue receiving CalFresh. In many counties, you can complete this recertification application online. To see if you can do this in your county, go to http://www.benefitscal.org/. **NOTE:** If you do not currently have health coverage and are interested in the county using information from your CalFresh application to check your eligibility for Medi-Cal check the box on question 12, page 3 on the recertification application.

How do I complete the recertification application?

Answer all questions on the recertification application, if you can. You must at least provide your <u>name</u>, <u>address</u>, <u>and signature</u> to begin your recertification process. Read about your rights and your responsibilities <u>before</u> you sign this application. Turn in the signed application to the County in person, by mail, by fax, or on-line.

What do I do next?

The County will send you an interview appointment letter to discuss this application. Most interviews are done by phone, but can also be done in person at the County office or other place if arranged with the County. If you need other arrangements because of a disability, let the County know. Your worker can help you complete this application during the interview if you did not fill out all sections or if you need to make changes.

What happens at the recertification interview?

During the interview, the County will go over the information on the application and will ask questions to recertify you for CalFresh and determine your benefits. To avoid a delay in recertifying, provide proof of any changes in circumstance at the time of the interview. Examples are change in income; change in people buying/eating together, change in housing costs, etc. Keep your interview even if you do not have the proof. The County may be able to help to get the proof needed to recertify.

What happens if I forget to turn in this recertification application?

You must turn in this application before your certification period ends to recertify for CalFresh. If it is late, you may have an interruption in your benefits. If you turn in this application more than 30 days past the end of your certification period, you will have to reapply using the full application.

CalFresh Program Rules Page 1 – Please take and keep for your records.

CF 37 (7/15) PROGRAM RULES PAGE 1 OF 6

What happens after my recertification is approved?

If you reapply timely and get recertified before your certification period ends, you will continue to receive benefits on your Electronic Benefit Transfer (EBT) card. Continue to use your EBT card and the same Personal Identification Number (PIN) to buy food. If your EBT card is lost, stolen or destroyed, call (877) 328-9677 or the County <u>right away</u>. For a list of locations near you that accept EBT please go to: https://www.ebt.ca.gov or https://www.ebt.ca.g

Rights and Responsibilities

You have a responsibility to:

- Give the County all information needed to determine your eligibility.
- Give the County proof of the information you gave when it is needed.
- Report changes as required. The County will give you information about what, when, and how to report. If you don't meet your household's reporting requirements your CalFresh benefits may be lowered or stopped.
- Look for, get, and keep a job or participate in other work-related activities if the County tells you
 that it is required in your case.
- Fully cooperate with county, state, or federal personnel if your case is selected for review or
 investigation to ensure that your eligibility and benefit level were correctly figured. Failure to
 cooperate in these reviews could result in loss of your benefits.
- Pay back any benefits that you were not eligible to get.

You have the right to:

- Turn in an application for CalFresh giving only your name, address, and signature.
- Have an interpreter provided by the County at no cost if you need one.
- Have information given to the County kept confidential, unless directly related to the administration of County programs.
- Withdraw your application at any time prior to the County determining eligibility.
- Ask for help to fill out your application for CalFresh and get an explanation of the rules.
- Ask for help to get proof that is needed.
- Be treated with courtesy, consideration and respect, and not be discriminated against.
- Be interviewed in a reasonable amount of time by the county when you apply and to have your eligibility determined within 30 days.
- Get CalFresh benefits within 3 days if you qualify for Expedited Service.
- Get at least 10 days to give requested proof to the County that is needed to make a determination of eligibility.
- Get written notice at least 10 days before the County lowers or stops your CalFresh benefits.
- Discuss your case with the county and to review your case when you ask to do so.
- Ask for a state hearing within 90 days if you do not agree with the County about any actions taken on your CalFresh case.
- If you ask for a hearing before an action on your CalFresh case takes place, your CalFresh benefits will stay the same until the hearing or the end of your certification period, whichever is earlier.

CalFresh Program Rules Page 2 – Please take and keep for your records.

CF 37 (7/15) PROGRAM RULES PAGE 2 OF 6

- Ask about your hearing rights or for a legal aid referral at the toll-free phone numbers –
 1-800-952-5253 or for hearing or speech impaired who use TDD, 1-800-952-8349. You may get free legal help at your local legal aid or welfare rights office.
- Bring a friend or someone with you to the hearing if you do not want to go alone.
- Get assistance from the County to register to vote.
- Report changes that you are not required to report, if it may increase your CalFresh benefits.
- Give proof of your household's expenses that may help you get more CalFresh benefits. Not giving
 proof to the County is the same as saying that you do not have that expense, and you may not be
 able to get more CalFresh benefits.
- Let the County know if you would like someone else to use your CalFresh benefits for your household or help with your CalFresh case (Authorized Representative).

Program Rules and Penalties

You are committing a crime if you give false or wrong information, or do not give all the information on purpose to try to get CalFresh benefits that you are not eligible to receive, or to help someone else get benefits that they are not eligible receive. You must pay back any benefits you get that you were not eligible to receive.

I understand that if I	I may
Commit an intentional program violation by doing any of the following: • hide information or make false statements • use EBT cards that belong to someone else or let someone else use your card • use CalFresh benefits to buy alcohol or tobacco • trade, sell, or give away CalFresh benefits or EBT cards	 lose CalFresh benefits for 12 months for the first offense and be required to repay all CalFresh benefits overpaid to me lose CalFresh benefits for 24 months for the second offense and be required to repay all CalFresh benefits overpaid to me lose CalFresh benefits permanently for the third offense and be required to repay all CalFresh benefits overpaid to me be fined up to \$250,000.00, imprisoned up to 20 years or both
 trade CalFresh benefits for controlled substances, such as drugs 	 lose CalFresh benefits for 24 months for the first offense lose CalFresh benefits permanently for the second offense
 give false information about who I am and where I live so I can get extra CalFresh benefits 	lose CalFresh benefits for 10 years for each offense
 have been convicted of trading or selling CalFresh benefits worth more than \$500, or trading CalFresh benefits for firearms, ammunition, or explosives 	lose CalFresh benefits permanently

CalFresh Program Rules Page 3 – Please take and keep for your records.

CF 37 (7/15) PROGRAM RULES PAGE 3 OF 6

Important Information for Noncitizens: You can apply for and get CalFresh benefits for people who are eligible, even if your family includes others who are not eligible. Getting food benefits will not affect you or your family's immigration status. Immigration information is private and confidential. The immigration status of noncitizens that are eligible and apply for benefits will be checked with the U.S. Citizenship and Immigration Services (USCIS). Federal law says the USCIS cannot use the information for anything else except cases of fraud.

Opting Out: You do not have to give immigration information, social security numbers, or documents for any noncitizen family member(s) who are not applying for CalFresh benefits. However, the County will need to know their income and resource information to correctly determine your household's CalFresh benefits. The County will not contact USCIS about the people who do not apply for CalFresh benefits.

Use of Social Security Numbers (SSN): Everyone applying for CalFresh benefits needs to provide a SSN, if you have one, or proof that you have applied for a SSN (such as a letter from the Social Security Office). The county may deny CalFresh benefits for you or any member of your household who does not give us a SSN. Some people do not have to give SSN's to get help such as, victims of domestic abuse, crime prosecution witnesses, and trafficking victims.

Overissuance: This means you got more CalFresh benefits than you should have gotten. You will have to pay it back even if the county made an error or if it was not on purpose. Your benefits may be lowered or stopped. Your SSN may be used to collect the amount of benefits owed, through the courts, other collection agencies, or federal government collection action.

Reporting: Your household must continue to report the changes the county told you to report. If you do not report, your benefits may be lowered or stopped. You can also report if things happen that may increase your benefits, such as receiving less income.

State Hearing: You have the right to a state hearing if you do not agree with any action taken regarding your recertification for ongoing benefits. You can request a state hearing within 90 days of the County's action and you must tell why you want a hearing. The approval or denial notice you receive from the County will have information on how to request a state hearing.

Nondiscrimination: It is the State and County's policy that all people be treated equally, with respect and dignity. In accordance with federal law and the U.S. Department of Agriculture (USDA) Policy, discriminating on the basis of race, color, national origin, sex, age, religion, political beliefs, or disabilities is strictly prohibited. To file a complaint of discrimination, either contact the County's Civil Rights Coordinator, or contact the USDA or California Department of Social Services (CDSS):

USDA Director, Office of Civil Rights Room 326-W, Whitten Building 1400 Independence Ave., S.W. Washington D.C. 20250-9410 1-202-720-5964 (voice and TDD) CDSS Civil Rights Bureau P.O.BOX 944243, M.S. 8-16-70 Sacramento, CA 94244-2430 1-866-741-6241 (Toll Free)

USDA is an equal opportunity employer.

CalFresh Program Rules Page 4 – Please take and keep for your records.

CF 37 (7/15) PROGRAM RULES PAGE 4 OF 6

Privacy Act and Disclosure: You are giving personal information in the application. The County uses the information to see if you are eligible for benefits. If you do not give the requested information, the County may deny your application. You have a right to review, change, or correct any information that you gave to the county. The County will not show your information or give it to others unless you give them permission or federal and state law allows them to do so. The County will verify this information through computer matching programs, including the Income and Earnings Verification System (IEVS). This information will be used to monitor compliance with program regulations and for program management. The County may share this information with other federal and state agencies for official examination, to law enforcement officials for the purpose of arresting persons fleeing to avoid the law, and to private claims collection agencies for claims collection action. Information the County gets from these agencies may affect your eligibility and level of benefits.

Case File Reviews: Your case may be selected for additional review to ensure that your eligibility was correctly figured. You must cooperate fully with the county, state, or federal personnel in any investigation or review, including a quality control review. Failure to cooperate in these reviews could result in loss of your benefits.

Work Rules for CalFresh: The County may assign you to a mandatory work program. If you do not participate when required by the County, your benefits could be reduced or stopped. Also, you may not be eligible to CalFresh if you have recently quit a job.

EBT Usage: Any use of your EBT card by you, a household member, your authorized representative, or anyone you voluntarily give your EBT card and PIN to will be considered approved by you and any benefits taken from your account will **not** be replaced.

CF 37 (7/15) PROGRAM RULES PAGE 5 OF 6

NOTES

CF 37 (7/15) PROGRAM RULES PAGE 6 OF 6



RECERTIFICATION APPLICATION - CALFRESH ONLY HOUSEHOLDS

your circumstances before the recertification. We only want	e end of your certification period. We to know about <u>changes</u> your househo signature, address, and dated form to	need the information b lld has had from the la	efore or at your inte st time you gave in	erview to finish the
Case Name:	Case	Number:		
1. Has anyone moved into	or out of your home (including newl	oorns)? 🗆 Yes 🗆 N	o (If yes, complete	te the section below)
Date of Move (mm/dd/yy)	Name (First, Middle, Last)	Date Of Birth	Relationship To You	Regularly Purchase And Prepare Food Together?
☐ In ☐ Out / /		/ /		☐ Yes ☐ No
□ In □ Out / /		/ /		☐ Yes ☐ No
☐ In ☐ Out / /		/ /		☐ Yes ☐ No
get by mistake because of inf If you are an Authorized Repr	complete forms, shop for you, and repormation this person gives the County resentative you will need to give the Coone to help you with your CalFresh a section:	and any benefits you out on the second and benefits for the second and any of the second	lidn't want them to	spend will not be replaced
AUTHORIZED REPRESENTATIVE NAME	UTHORIZED REPRESENTATIVE NAME AUTHORIZED REPRESENTATIVE PHONE NUMBER		PHONE NUMBER	
Do you want to name some If yes, complete the following	one to receive and spend CalFresh I section:	penefits for your hou	sehold? 🗆 Yo	es 🗆 No
NAME		PHONE	NUMBER	
ADDRESS	CITY	I	STATE	ZIP CODE
	anges to your address?		Date Moved	ow) :
Your rent or mortgage per mo	ve new/changed housing costs, plea onth now? \$ rty taxes and home insurance per mon			
4a. Do you have utility cost	s that are not included in your housi	ng costs? If so, che	ck which ones:	
☐ Phone ☐	Trash	☐ Electric/Gas	☐ Other	heating or cooling costs
5 Δre vou homeless?	Yes □ No If yes do you pay she	Iter costs? TYes		

CF 37 (7/15) PAGE 1 OF 4

Name of Person	Name of School/Training	Enrolled Status (✓ check one)	Is this person Working?	
		☐ Half-time or more ☐ Less than half-time ☐ Number of units:	□ NO □ YES, Average work hours per week:	
		☐ Half-time or more ☐ Less than half-time ☐ Number of units:	□ NO □ YES, Average work hours per week:	
. Is anyone currently rece	eiving income from employment?	☐ Yes ☐ No		
	elow and attach proof. List each job nich question you are writing about. E		need more space, attach a separate y, self-employment, sick pay, tips, etc.	
	Job #1	Job #2	Job #3	
Name of Person who gets income:				
Employer Name:	Self-employed, check □	Self-employed, check □	Self-employed, check □	
How often paid:	☐ Weekly ☐ Biweekly ☐ Othe ☐ Monthly ☐ Twice Monthly	r □ Weekly □ Biweekly □ Othe □ Monthly □ Twice Monthly	er	
Monthly Gross Amount of Income:	\$	\$	\$	
Hours worked per month:				
Will this income continue?	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	
Examples: Stopping, starting anyone is paid.	es to anyone's job or income in the grant of	hange in hours, quitting a job, goin	g on strike, change in how often	
f yes , complete the section b	eiving money from any other sour below and attach proof. Examples irance (SDI), Child/Spousal Support	include: Social Security, Unemploy		
Name	Source of Income	One-time or ongoing pay	ment How much/How often	

CF 37 (7/15) PAGE 2 OF 4

Case Name:	Case Number:
	no gets CalFresh and is 60 years old or older, or disabled, have an increase or begin paying (If yes, complete the section below and attach proof if this is a new expense or if change is
Who had the cost?	Type of cost
Amount paid?	How often?
	who gets CalFresh have to pay child support? Yes No and attach proof, if this is a new child support obligation or a change in the legal obligation to pay amount of child support paid.)
What is the current amount they ha	ve to pay? \$ Who paid support?
person can go to work, school, o	res anyone pay for care of a child, disabled adult, or other dependent so you or the other rook for a job?
Amount: \$ V	ho paid:List dependent/child:
12. Are you interested in applying	g for Medi-Cal? ☐ Yes ☐ No
12. Are you interested in applying the County will be county will	use your information to find out if you can get Medi-Cal.
	use your information to find out if you can get medical.
13. Duplicate Benefits	
program, known as CalFresh in Ca	busehold been convicted of fraudulently receiving duplicate SNAP (federal name for food assistance ifornia) benefits in any state after September 22, 1996? Yes No
ii yes, who?	
14. Trafficking Benefits	
benefits of \$500 or more after Sept	ousehold ever been convicted of trafficking (allowing use of or selling EBT cards to others) SNAP ember 22, 1996? Yes No
15 Trading Panalita for Drugg	
	busehold been found guilty of trading SNAP benefits for drugs after September 22, 1996?
16. Trading Benefits for Firearms	or Explosives
Have you or any member of your h September 22, 1996? ☐ Yes	busehold been found guilty of trading SNAP benefits for guns, ammunition, or explosives after \square No
If yes, who?	
AT FLOTO FOLD	
17. Fleeing Felon	asheld hiding or running from the law to avoid proposition, being taken into custody, or going to joil
for a felony crime or attempted felo	
ıı yes , wno?	
18. Probation/Parole Violation	
Have you or any member of your h	busehold been found by a court of law to be in violation of probation or parole? Yes No

CF 37 (7/15) PAGE 3 OF 4

Case Name:	Case Number:	

CERTIFICATION

Please read carefully, sign, and date. By signing this form:

I understand that by signing this recertification application under penalty of perjury (making false statements), that:

- I read, or had read to me, the information in this recertification application and my answers to the questions in this recertification application.
- My answers to the questions are true and complete to the best of my knowledge.
- Any answers I may give for my recertification process will be true and complete to the best of my knowledge.
- I read or had read to me the Rights and Responsibilities (Program Rules Page 1) for the CalFresh Program and the CalFresh Program Rules and Penalties (Program Rules Pages 2 through 3).
- I understand that giving false or misleading statements or misrepresenting, hiding or withholding facts to establish eligibility for CalFresh is fraud. Fraud can cause a criminal case to be filed against me and/or I may be barred for a period of time (or life) from getting CalFresh benefits.
- I understand that Social Security Numbers or immigration status for household members applying for benefits may be shared with the appropriate government agencies as required by federal law.

TO CONTINUE RECEIVING BENEFITS, YOU MUST SIGN AND DATE THIS APPLICATION AND BE INTERVIEWED BEFORE THE LAST DAY OF YOUR CERTIFICATION PERIOD.

WHO MUST SIGN BELOW. Adult household member/Authorized Representative/Guardian					
Signature or Mark of Applicant	Date	Contact email/phone			

CF 37 (7/15) PAGE 4 OF 4