



**International Services
American Red Cross
San Mateo Immigrant Forum**

2021-12-16



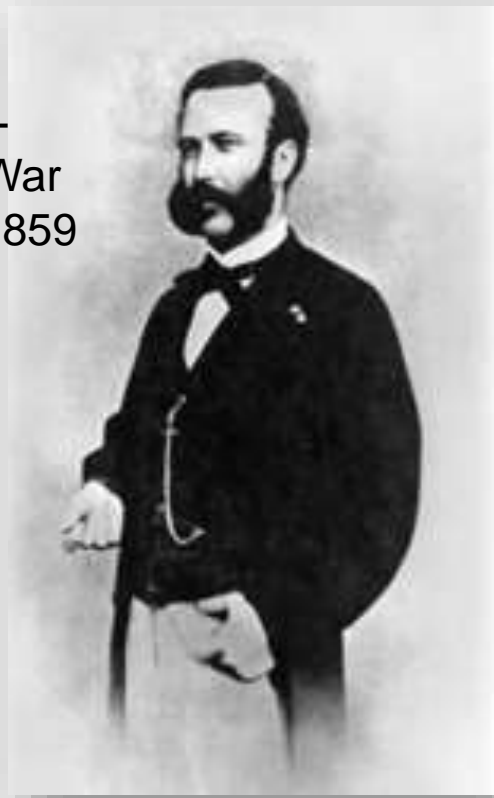
**American
Red Cross**



American Red Cross

One idea – an ocean apart – to bring humanity to war

Franco-
Austrian War
Solferino 1859



Henry Dunant

U.S. Civil War
1861-1865



Clara Barton

Mobilizing the power of the International Red Cross & Red Crescent Movement.



THE FUNDAMENTAL PRINCIPLES OF THE **INTERNATIONAL RED CROSS** AND **RED CRESCENT** MOVEMENT



HUMANITY



IMPARTIAL



NEUTRAL



INDEPENDENT



VOLUNTARY



UNIVERSAL



UNITY



**American
Red Cross**



American Red Cross

Our Services

Down the Street. Across the Country. Around the World.®



**Health & Safety
Training**



Biomedical



**Disaster
Services**



**Service to
the Armed
Forces**



**International
Services**



American Red Cross

Restoring Family Links



My Mother's One Wish

My Mother's One Wish: How the Red Cross reconnected a family separated by the Vietnam War

https://www.youtube.com/watch?v=bBW3_8fUpJQ



**American
Red Cross**

Restoring Family Links

Through the Red Cross and Red Crescent network, the American Red Cross works to reconnect families separated by war, disaster, forced migration and other humanitarian crises.



Restoring Family Links Services

- ✓ Tracing Inquiries
 - International Conflicts
 - International Disasters
 - Health & Welfare
- ✓ Red Cross Messages
- ✓ Attestation, War and Travel Documentation

The image shows two identical forms for 'RED CROSS MESSAGE'. The top form is titled 'MESSAGE' and the bottom one is titled 'ATTACHMENT'. Both forms have the American Red Cross logo in the top right corner. The forms contain several sections for providing contact information and details about the message. The sections include: 'TO: NAME (PRINT FULLY)', 'TO: ADDRESS', 'TO: CITY', 'TO: STATE', 'TO: ZIP', 'TO: COUNTRY', 'FROM: NAME (PRINT FULLY)', 'FROM: ADDRESS', 'FROM: CITY', 'FROM: STATE', 'FROM: ZIP', 'FROM: COUNTRY', 'MESSAGE (PRINT FULLY)', and 'ATTACHMENT (PRINT FULLY)'. There are also checkboxes for 'URGENT' and 'PRIORITY'. The forms are designed to be filled out by the sender of the message.

How clients find us

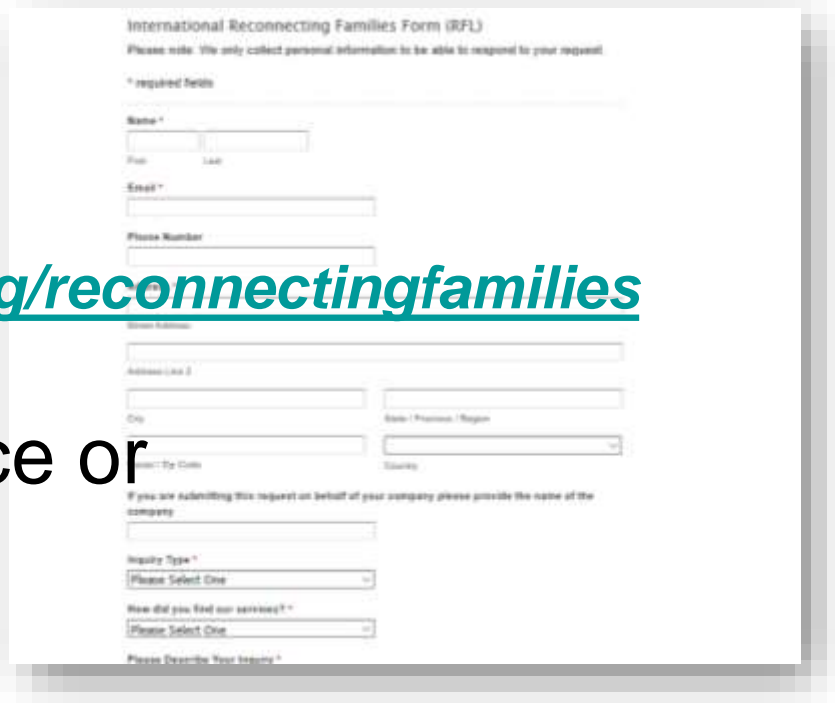
Free helpline

844-782-9441

Online form

<https://redcross.org/reconnectingfamilies>

Local Red Cross Office or
Partner Referral



International Reconnecting Families Form (IRF)

Please note: We only collect personal information to be able to respond to your request.

* required fields

Name *

First Last

Email *

Phone Number

Street Address

Address Line 2

City State / Province / Region

Country

If you are submitting this request on behalf of your company please provide the name of the company

Company Name

Request Type *

Please Select One

How did you find our services? *

Please Select One

Please Describe Your Inquiry *



Request initiated or Search conducted by local chapter



RFL Casework Process



Service or Results delivered by local caseworker



American Red Cross Headquarters



ICRC or National Society



Restoring Family Links

Outside Scope

- Third-party requests
- Genealogical & history research
- Legal matters such as adoption, inheritances, child custody, etc.
- US citizens living or traveling abroad
- Partner Red Cross society must offer RFL services.



Pacific Division Cases

- Albania
- Afghanistan
- Angola
- Armenia
- Belarus
- Bosnia
- Burundi
- Cambodia
- Cameroon
- Congo
- Cuba
- Eritrea
- El Salvador
- Ethiopia
- Haiti
- Honduras
- Hungary
- Iraq Gulf War
- Libya
- México
- Philippines
- Poland
- Portugal
- Romania
- Somalia
- South Sudan
- Syria
- Ukraine
- Vietnam War
- WWII



Who we help....

- A migrant Father coming from El Salvador missing while crossing border.
- Three Afghanistan brothers taken by the Taliban, youngest brother here in Calif.
- A Ukraine family who has a message for their Brother in San Francisco
- Sister and Brother from Eritrea searching for Mother they thought had died



Partner Outreach

- Immigrant Services – asylees, refugees, migrants, immigrants
 - Forums and Coalitions
- **Resettlement Organizations**
- Community Centers
- Government
- Consulates
- Universities
- Hospitals
- Social Justice and Victim Services



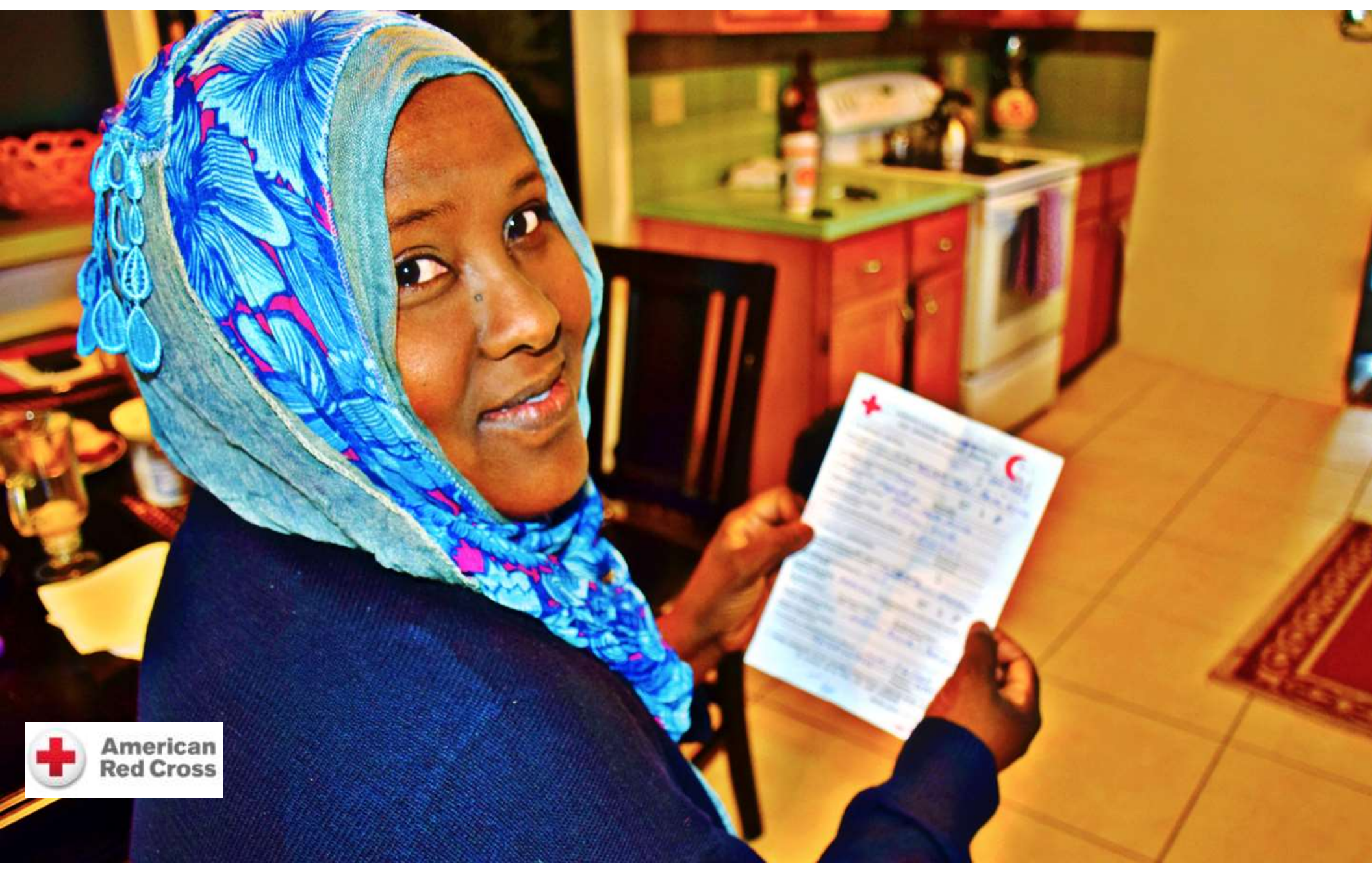
MULTICULTURAL
CENTER OF MARIN

COLLEGE OF
MARIN



ACLU
Northern California





American
Red Cross



How can you help?

- Know of an organization serving immigrant families who needs to hear about RFL?
- Interested in this unique work? Apply to be a Volunteer online
- **Have you heard a story?**
Contact me.

The image shows a screenshot of the 'International Reconnecting Families Form (RFL)'. The form title is 'International Reconnecting Families Form (RFL)'. Below the title is a note: 'Please note: We only collect personal information to be able to respond to your request.' There is a section for '* required fields'. The form includes the following fields: 'Name *' (with first and last name sub-fields), 'Email *', 'Phone Number', 'Address *' (with 'Street Address' and 'Address Line 2' sub-fields), 'City', 'State', and 'Postal / Zip Code'. To the right of the form is a photograph of a diverse group of people sitting together and smiling.

American Red Cross Pacific Division

Restoring Family Links

<https://redcross.org/reconnectingfamilies>

International Committee of the Red Cross

<https://familylinks.icrc.org/>



Christine Medeiros, Restoring Family Links, Christine.Medeiros@redcross.org

- <https://www.acf.hhs.gov/orr> - Office of Refugee Resettlement
- <https://www.crisisgroup.org/> - Tracks armed conflict
- <https://reliefweb.int/> - Tracks all humanitarian crises

Thank you



**American
Red Cross**